Time to accelerate

Sustainability Report 2018
1.1. Introduction

Elia Group has the ambition to act in the interest of society for all of its activities. Therefore, the careful preparation of the annual Sustainability Report is important. For the first time, we present a report integrating the information of both Elia and 50Hertz.

This Sustainability Report is a tool for managing Elia Group's CSR performance and for integrating sustainability into our strategy. 50Hertz started in 2016 with the German sustainability codex (DNK) based on GRI standards.

Elia followed in 2017 using the following international sustainability standards to identify a number of relevant topics on which to build a robust sustainability programme:

- Global Reporting Initiative (GRI) - sector supplement Electric Utilities
- Sustainability Accounting Standards Board (SASB) - Infrastructure Standards - Electric Utilities
- ISO 26000 standards

In 2018, we progressed in the alignment of reporting methods between Elia and 50Hertz, following the same structure and GRI disclosures.

Some differences persist and in the next reporting phase, we plan to further align our sustainability reporting and to work on joint initiatives. More information on Elia Group can be found in the Activity Report 2018 on pages 6 - 14.

1.2. Elia Group companies

1.2.1. Breakdown by company and number of employees

<table>
<thead>
<tr>
<th>Employees</th>
<th>Belgium</th>
<th>Germany</th>
</tr>
</thead>
<tbody>
<tr>
<td>Elia assets</td>
<td>1,366</td>
<td>1,075</td>
</tr>
<tr>
<td>Elia system operations</td>
<td>56%</td>
<td>44%</td>
</tr>
<tr>
<td>Elia engineering</td>
<td>1,075</td>
<td>1,094</td>
</tr>
<tr>
<td>Elia Grid International</td>
<td>1,045</td>
<td>256</td>
</tr>
<tr>
<td>Eurogrid International</td>
<td>652</td>
<td>261</td>
</tr>
<tr>
<td>50Hertz transmission</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Elia Grid International Germany</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Eurogrid GmbH</td>
<td>1,105</td>
<td>281</td>
</tr>
</tbody>
</table>

1.2.2. Breakdown by country

Belgium (56%) and Germany (44%)

1.2.3. Breakdown by responsibility level and gender

<table>
<thead>
<tr>
<th>Responsibility Level</th>
<th>Belgium 2016</th>
<th>Germany 2016</th>
<th>Belgium 2017</th>
<th>Germany 2017</th>
<th>Belgium 2018</th>
<th>Germany 2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Director</td>
<td>4</td>
<td>7</td>
<td>3</td>
<td>6</td>
<td>6</td>
<td>7</td>
</tr>
<tr>
<td>Senior Manager</td>
<td>25</td>
<td>35</td>
<td>5</td>
<td>14</td>
<td>6</td>
<td>15</td>
</tr>
<tr>
<td>Direct leaders</td>
<td>352</td>
<td>359</td>
<td>425</td>
<td>550</td>
<td>462</td>
<td>373</td>
</tr>
<tr>
<td>White collars</td>
<td>643</td>
<td>699</td>
<td>656</td>
<td>709</td>
<td>692</td>
<td>137</td>
</tr>
<tr>
<td>Blue collars</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

Total number of employees in Belgium split per level

Belgium 1,366 | Germany 1,075

Total number of employees in Germany split per level

1,024 | 228

Note that all technicians in Belgium and Germany within Elia Group, we note that Belgium represents 56% of the Elia Group workforce, while Germany represents 44%.

Any reference hereunder to Elia, includes the following companies: Elia Assets (EA), Elia System Operator (ESCO) and Elia Engineering (EE).

Overall, we can see that 22% of German and 19% of Belgian employees are female. For direct leaders and above, 19% of German and 21% of Belgian leaders are female.

In 2018, 81.2% of German employees and all Belgian employees were covered by collective bargaining agreements.

Note that all technicians in Belgium and Germany are considered white-collar workers. Consequently, there are no blue-collar workers.
2. Sustainability management

2.1. Business model

Elia is Belgium’s high-voltage transmission system operator (30 kV to 400 kV), operating more than 8,600 km of lines and underground cables throughout Belgium. Elia covers 11,267,910 inhabitants and has several consumers directly connected to its network, which are mostly large industrial companies.

Elia is a regulated company. Its public mission and responsibilities are an integral part of the legislation governing the electricity market (see link hereunder). Furthermore, it’s controlled by the CREG*, the federal regulator for the electricity market with regard to its very high voltage grid (110 kV - 400 kV) and tariffs, and by the VREG*, CWAPE* and BRUGEL*, the regional regulators for the electricity market with regard to its high voltage grid (30 kV/70 kV).

Elia has a ‘natural monopoly’ of the grid in Belgium, including the offshore grid. Elia’s main responsibilities concern the development and maintenance of the grid, the management of the balance between the consumption and generation of energy and the facilitation of access to the market. Elia also develops innovative solutions in order to integrate renewables into the system, to balance the network and to put the consumer really at the centre of the future energy system.

All the products and services are set out in detail in product sheets, which are available online or can be ordered as a hard copy on the ‘Product sheets’ page.

2.1.2. Location of headquarters and operations in Belgium

All the headquarters of Elia are located in Brussels.

To cover its activities in the entire country, Elia has several administrative centres and service centres in Belgium.

Our Monnoyer site in Brussels is BREEAM certified and the BREAAM certification of our Crealys site in Wallonia is ongoing. BREEAM (Building Research Establishment Environmental Assessment Method) is the British standard for sustainable buildings.

Please consult our website for a detailed overview of Elia’s legal framework.

Scan the code to access the product sheets on our website.

More information about our offices can be found on our website.

2. Elia in Belgium

Our Monnoyer site in Brussels is BREEAM certified and the BREAAM certification of our Crealys site in Wallonia is ongoing. BREEAM (Building Research Establishment Environmental Assessment Method) is the British standard for sustainable buildings.

Please consult our website for a detailed overview of Elia’s legal framework.

Scan the code to access the product sheets on our website.

More information about our offices can be found on our website.

* CREG: Commission de Régulation de l’Électricité et du Gaz/ Commissie voor de Regulering van Elektriciteit en Gas
VREG: Vlaamse Regulator van de Elektriciteits- en Gasmarkt
CWAPE: Commission wallonne pour l’Énergie
BRUGEL: Régulateur bruxellois pour les marchés du gaz et de l’électricité / Brusselse reguleringscommissie voor gas- en elektriciteitsmarkt

All the headquarters of Elia are located in Brussels.

To cover its activities in the entire country, Elia has several administrative centres and service centres in Belgium.

Our Monnoyer site in Brussels is BREEAM certified and the BREAAM certification of our Crealys site in Wallonia is ongoing. BREEAM (Building Research Establishment Environmental Assessment Method) is the British standard for sustainable buildings.

Please consult our website for a detailed overview of Elia’s legal framework.

Scan the code to access the product sheets on our website.

More information about our offices can be found on our website.

* CREG: Commission de Régulation de l’Électricité et du Gaz/ Commissie voor de Regulering van Elektriciteit en Gas
VREG: Vlaamse Regulator van de Elektriciteits- en Gasmarkt
CWAPE: Commission wallonne pour l’Énergie
BRUGEL: Régulateur bruxellois pour les marchés du gaz et de l’électricité / Brusselse reguleringscommissie voor gas- en elektriciteitsmarkt

All the headquarters of Elia are located in Brussels.

To cover its activities in the entire country, Elia has several administrative centres and service centres in Belgium.

Our Monnoyer site in Brussels is BREEAM certified and the BREAAM certification of our Crealys site in Wallonia is ongoing. BREEAM (Building Research Establishment Environmental Assessment Method) is the British standard for sustainable buildings.

Please consult our website for a detailed overview of Elia’s legal framework.

Scan the code to access the product sheets on our website.

More information about our offices can be found on our website.

* CREG: Commission de Régulation de l’Électricité et du Gaz/ Commissie voor de Regulering van Elektriciteit en Gas
VREG: Vlaamse Regulator van de Elektriciteits- en Gasmarkt
CWAPE: Commission wallonne pour l’Énergie
BRUGEL: Régulateur bruxellois pour les marchés du gaz et de l’électricité / Brusselse reguleringscommissie voor gas- en elektriciteitsmarkt

All the headquarters of Elia are located in Brussels.

To cover its activities in the entire country, Elia has several administrative centres and service centres in Belgium.

Our Monnoyer site in Brussels is BREEAM certified and the BREAAM certification of our Crealys site in Wallonia is ongoing. BREEAM (Building Research Establishment Environmental Assessment Method) is the British standard for sustainable buildings.

Please consult our website for a detailed overview of Elia’s legal framework.

Scan the code to access the product sheets on our website.

More information about our offices can be found on our website.

* CREG: Commission de Régulation de l’Électricité et du Gaz/ Commissie voor de Regulering van Elektriciteit en Gas
VREG: Vlaamse Regulator van de Elektriciteits- en Gasmarkt
CWAPE: Commission wallonne pour l’Énergie
BRUGEL: Régulateur bruxellois pour les marchés du gaz et de l’électricité / Brusselse reguleringscommissie voor gas- en elektriciteitsmarkt

All the headquarters of Elia are located in Brussels.

To cover its activities in the entire country, Elia has several administrative centres and service centres in Belgium.

Our Monnoyer site in Brussels is BREEAM certified and the BREAAM certification of our Crealys site in Wallonia is ongoing. BREEAM (Building Research Establishment Environmental Assessment Method) is the British standard for sustainable buildings.

Please consult our website for a detailed overview of Elia’s legal framework.

Scan the code to access the product sheets on our website.

More information about our offices can be found on our website.

* CREG: Commission de Régulation de l’Électricité et du Gaz/ Commissie voor de Regulering van Elektriciteit en Gas
VREG: Vlaamse Regulator van de Elektriciteits- en Gasmarkt
CWAPE: Commission wallonne pour l’Énergie
BRUGEL: Régulateur bruxellois pour les marchés du gaz et de l’électricité / Brusselse reguleringscommissie voor gas- en elektriciteitsmarkt
Belgian level

Elia is a member of The Shift where some 350 companies, NGOs and other organisations meet to co-create sustainable business models.

Elia is also a member of several professional federations and local associations.

The following table gives an overview of our memberships at international and Belgian level.

<table>
<thead>
<tr>
<th>Energy</th>
<th>Climate</th>
<th>Environment</th>
<th>Human Rights</th>
</tr>
</thead>
<tbody>
<tr>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td></td>
</tr>
</tbody>
</table>

Energy Web Foundation (EWF) is a global non-profit organisation focused on accelerating blockchain technology across the energy sector.

The growth in renewable energy generation is making it increasingly difficult for TSOs to guarantee that generation and consumption are balanced at all times. Power generation from renewables fluctuates constantly, so flexible reserves that can be activated swiftly (like batteries, demand management via heat pumps, etc.) are needed to ensure a steady balance.

Elia is exploring the opportunities offered by blockchain technology as a payment system to address the business side of such complex, rapid transactions.

2018 was the year when Elia and its partners within the Executive Committee and board saw the first blockchain pilot projects in the energy sector. The Belgian company Elia Belgium, SettleMint and Actility launched one of Europe’s first blockchain pilot projects in 2018.

Belgian level

Elia is a member of The Shift where some 350 companies, NGOs and other organisations meet to co-create sustainable business models.

Elia is also a member of several professional federations and local associations.

The following table gives an overview of our memberships at international and Belgian level.

<table>
<thead>
<tr>
<th>Energy</th>
<th>Climate</th>
<th>Environment</th>
<th>Human Rights</th>
</tr>
</thead>
<tbody>
<tr>
<td>✔</td>
<td>✔</td>
<td>✔</td>
<td></td>
</tr>
</tbody>
</table>

Energy Web Foundation (EWF) is a global non-profit organisation focused on accelerating blockchain technology across the energy sector.

The growth in renewable energy generation is making it increasingly difficult for TSOs to guarantee that generation and consumption are balanced at all times. Power generation from renewables fluctuates constantly, so flexible reserves that can be activated swiftly (like batteries, demand management via heat pumps, etc.) are needed to ensure a steady balance.

Elia is exploring the opportunities offered by blockchain technology as a payment system to address the business side of such complex, rapid transactions.

2018 was the year when Elia and its partners within the Executive Committee and board saw the first blockchain pilot projects in the energy sector. The Belgian company Elia Belgium, SettleMint and Actility launched one of Europe’s first blockchain pilot projects in 2018.
2.1.5. Values, principles, standards and codes of conduct

GRI 102-16

Our vision, strategy and the 6 building blocks are described in the Activities chapter. Here we briefly describe our main values. They reflect fundamental principles that are deeply rooted within Elia.

Safety always comes first

Safety always comes first, everywhere and for everyone! As a company, we constantly invest in safety and expect our staff (both in the field and at administrative sites), our subcontractors, our colleagues - the distribution system operators - and all other field employees to uphold these rules at all times.

Serving the community

Elia wants to play its central role in the sector to the full and create value for society. Elia's employees keep that aim in mind when everyday asking themselves what the company wants, and how they can help make improvements.

Targeting performance

Elia's employees strive for maximum efficiency and quality so as to attain or better yet, surpass their targets. They are results-oriented and deliver projects and services on time.

In a changing energy sector, four ‘revamped’ aspirational values are the additional key to achieving Elia’s strategy. They are reflected in the behaviour and attitude of our staff.

We are entrepreneurial

Our work proactively and take initiatives with a view to improving how they work and exploring new ways of doing things.

We collaborate

Elia values collaboration. Both within the company and with external partners, employees can diagnose and share their information and question each other thus enabling their work to mature. They seek fruitful collaborations and win-win partnerships.

We are accountable

All of our staff take full responsibility for their projects and tasks. They achieve ambitious goals and work hard on their projects until they are completed.

We are agile

In a world of constant change, our staff embrace new developments, are proactive and persuasive.

GRI 102-11; GRI 205-1

Those values are also the basis of our Ethical Code underlying all the activities of Elia System Operator, Elia Assit and Elia Engineering.

Elia’s integrity and ethics are a crucial aspect of our internal control environment. The Management Committee and management regularly communicate about these principles in order to clarify the actual and observance of the company and its employees. These rules are disseminated to all new employees, and compliance with them is formally included in employment contracts. The Code of Conduct also helps to prevent employees from breaching any Belgian legislation on the use of privileged information or market manipulation and suspicious activity.

The Code of Conduct consists of a key guiding principle for all of our employees. Elia’s Ethical Code explicitly states that the Group prohibits bribery in any form, misuse of power and market manipulation. This is confirmed by the Elia Code of Conduct. Elia and its employees do not use gifts or other forms of compensation. These payments are not permitted by Elia. Disguising gifts or entertainments as charitable donations is also a violation of the Ethical Code.

Moreover, the Ethical Code prohibits all forms of racism and discrimination, promotes equal opportunities for employees, and ensures the protection and confidential use of IT systems. All parties involved in procurement must abide by Elia’s code of Purchasing Ethics and all associated regulations. Elia’s code of Purchasing Ethics is published internally and externally and is based on four pillars: confidentiality, nondiscrimination, treatment of suppliers, transparency, and avoidance of conflicts of interest. The management of the employees involved in the procurement and payment processes regularly provides opportunities for training and awareness raising on these topics.

By virtue of its legal status as a power transmission system operator, Elia is subject to a large number of statutory and regulatory rules setting out these fundamental principles: non-discriminatory conduct, confidential processing of information, and transparency towards all electricity market players as regards the use of market information. Each employee ultimately has to abide by these specific obligations. Elia has drawn up an Engagement Programme, which has been approved by the Corporate Governance Committee. The Compliance Officer reports annually to the relevant regulatory bodies in this regard.

Any violations of these codes can be reported to the Compliance Officer, who handles them objectively and confidentially. The Compliance Officer declares that no such violations were reported by internal employees or external stakeholders in 2018.

Internal Audit’s annual programme includes a number of actions and verification audits designed to act as specific safeguards against fraud. Any findings are systematically reported to the Audit Committee. In 2018, no issues were found related to fraud were reported in the specific audit reviews of the fraud risks in the financial and purchasing processes.

GRI 205-1

Moreover, during the reporting year the company did not receive any significant fines or non-monetary sanctions for non-compliance with laws and/or regulations in the social and economic area.

2.1.6. Anti-corruption

GRI 205-2

The Ethical Code sets out Elia’s understanding of correct ethical conduct and makes it clear that the Company complies with the law and does not tolerate corruption. These principles flow into organisational measures that are binding for the whole Company.

Since 2018, Elia has had a policy in place that regulates the external reporting point for business integrity breaches. In the case of internal staff and external stakeholders anonymously report suspected integrity violations, an internal committee is convened immediately to deal with the case in hand and take further internal action if necessary. The Committee reports to the management of Elia annually and on an ad hoc basis as required.

In 2018, the external reporting point did not receive any tips-offs about corruption. Elia also regularly provides all employees involved in the procurement process and financial process with training on the basics of procurement, anti-corruption and compliance behaviour.

2.1.7. Risk management

GRI 205-3

As part of its systematic risk management, Elia regularly surveys and assesses the following risk areas:

- Health and Safety
- Profit and loss (not recoverable loss)
- Cash Flow
- Reputation
- Continuity of supply

Elia aims to avoid risks to the Company’s continued existence to reduce risk positions as much as possible where feasible and to optimise the opportunity/risk profile. Risk guidelines set down how risks are to be systematically identified, recorded, assessed and monitored on a quarterly basis.

Risk workshops are held on a regular basis with the risk owners (initially the department head) and the corporate risk manager meets with the management to discuss the most significant risks and risk-related issues. In the area of CSR, for example, these are occupational safety, and new requirements from environmental legislation. Additionally, the risks assessed and monitored will be extended related to risk based on climate change.

2.1.8. Security

GRI 205-4

The further reinforcement of the robustness, security and protection of our IT and network systems is a key recurring component in preserving the confidentiality of critical data. A number of tangible measures implemented in 2018 in this field are listed below:

- Elia’s external perimeter (Elia’s public IP addresses) undergo an external scan every month with a view to assessing any new non- confidential information to potential cyber risks.
- At Internal Audit’s request, in 2018 an external review was conducted into the operation of IT security and the application of security concepts within the server team, end user devices team and network team.
- A project has been rolled out to implement the GDPR and the necessary initiatives have been taken to provide even better protection for personal data as per this new legal framework.

Best practices and information are exchanged at a national level in the utility sector (Synergis) as well as on a European level (ENTSO-E). We evaluate the threat landscape and evolutions to be able to put the right risk mitigation measures into action.
2.1.9. Materiality matrix

The materiality matrix determines the relevant sustainability topics for the Elia management and stakeholders and was prepared with the department heads from Elia Belgium and with input from 50Hertz. In addition, the topics brought up in the existing stakeholder channels were mapped with this materiality matrix to cross-check it and make sure it is complete.

In a subsequent phase, this materiality matrix will be used as a basis for engaging with external stakeholders.

Thirty-one topics around six sustainability enablers

We listed 31 topics, and we clustered them around the following sustainability enablers: Transmission Services, Organisational Structure, Employees, Environment, Fair Operating Practices and Community Involvement.

### TRANSMISSION SERVICES
- Availability, Reliability and Future power system
- Demand-side Management
- Research and Development
- Systemic risk management (Disaster/ Emergency planning and response)

### ENVIRONMENT
- Environmental Management System
- Waste and Hazardous Materials Management
- Air pollution
- Greenhouse Gas emissions
- Energy Resource planning
- Sustainable products & services
- Biodiversity impacts
- Protecting consumer health and safety

### ORGANISATIONAL GOVERNANCE
- Organisational Structure & decision making
- Board Independence
- Business ethics

### FAIR OPERATING PRACTICES
- Corruption and Bribery
- Legal & regulatory environment
- Promoting social responsibility in the value chain/Supply chain
- Respect for property rights

### EMPLOYEES
- Conditions of work and social protection
- Social dialogue and stakeholder relations
- Employee Health, safety and wellbeing at work
- Human development and training in the workplace
- Diversity
- Accident & Incident Management
- Discrimination and vulnerable groups
- Economic, social and cultural rights
- Fundamental principles and rights at work

### COMMUNITY INVOLVEMENT
- Community involvement (including education and culture)
- Employment creation and skills development
- Technology development impacting community

A number of topics are borderline and will progressively be introduced in the following years:

- Organisational Structure & decision making
- Waste and Hazardous Materials Management
- Community involvement (including education and culture)
- Technology development impacting community.

GRI 102-47

All the other topics are considered as material with a special focus on:

- Availability, reliability and future of the power system
- Systematic risk management
- Accident & incident management
- Employee health, safety and wellbeing at work

More information on Elia Group’s 4 most material topics can be found on page 16 of the Elia Group Activity Report 2018.
Sustainability ambitions at Belgian level

At Elia Belgium, the following sustainability ambitions were defined by the Executive Committee in November 2017. They will be reviewed in 2019.

**AMBITIONS FOR 2050**

<table>
<thead>
<tr>
<th>Energy grid</th>
<th>AMBIENTIONS FOR 2050</th>
</tr>
</thead>
<tbody>
<tr>
<td>Develop a grid which enables the integration of 110% renewable energy or alternatives within the product mix at Belgian level and support the target of 20% renewable energy at European level.</td>
<td>Integrate renewables into both centralised and decentralised systems. Use digitalisation and smarter grid market design to exploit resources in an efficient way.</td>
</tr>
<tr>
<td>Ensure that the yearly average interruption time does not exceed the maximum AIT of 2.55 min.</td>
<td>Long-term ambitions to be defined at a later stage.</td>
</tr>
<tr>
<td>Embed a safety culture at Elia by increasing the safety awareness of employees and contractors in order to</td>
<td>• Avoid electrical near misses or incidents • Ensure Elia’s safety instructions are properly applied • Avoid electrical near misses or incidents • Increase reporting maturity and reduce the number of injuries.</td>
</tr>
<tr>
<td>Develop an extended talent and organisational development programme.</td>
<td>Long-term ambitions to be defined at a later stage.</td>
</tr>
<tr>
<td>Move towards a new corporate culture with a new vision and ambition.</td>
<td>The Elia Group is constantly expanding its dialogue with the community at the heart of every decision.</td>
</tr>
<tr>
<td>Create a high-performance organisation to empower people to take more initiatives and enable quicker decision making.</td>
<td>The Elia Group is constantly expanding its dialogue with the community at the heart of every decision.</td>
</tr>
<tr>
<td>Deliver a positive impact on society by realising further grid development enabling proper integration of renewable energy into the EU grid of the future.</td>
<td>20% reduction in CO₂ emissions from our own operations (compared to 2010).</td>
</tr>
<tr>
<td>We deliver the infrastructure of the future and innovations in services that enable the pathway to a reliable and sustainable power system with the interest of the community at the heart of every decision.</td>
<td>The Elia Group is constantly expanding its dialogue with the community and keeps them informed throughout the entire duration of its projects.</td>
</tr>
<tr>
<td>The Elia Group is a constantly expanding dialogue with stakeholders and keeps them informed throughout the entire duration of its projects.</td>
<td>We perform the necessary studies and analyses and act as an advisor to the different governments on implementing the energy transition in the interest of society.</td>
</tr>
</tbody>
</table>

**Energy grid**

- Develop a grid which enables the integration of 110% renewable energy or alternatives within the product mix at Belgian level and support the target of 20% renewable energy at European level.
- Ensure that the yearly average interruption time does not exceed the maximum AIT of 2.55 min.
- Embed a safety culture at Elia by increasing the safety awareness of employees and contractors in order to:
  - Ensure every employee and contractor knows the principles of the Go For Zero programme.
  - Ensure Elia’s safety instructions are properly applied.
  - Avoid electrical near misses or incidents.
  - Increase reporting maturity and reduce the number of injuries.

**Safety**

- Develop an extended talent and organisational development programme.
- Move towards a new corporate culture with a new vision and ambition.
- Create a high-performance organisation to empower people to take more initiatives and enable quicker decision making.
- Deliver a positive impact on society by realising further grid development enabling proper integration of renewable energy into the EU grid of the future.
- We deliver the infrastructure of the future and innovations in services that enable the pathway to a reliable and sustainable power system, with the interest of the community at the heart of every decision.
- The Elia Group is constantly expanding its dialogue with stakeholders and keeps them informed throughout the entire duration of its projects.

**Employees**

- We perform the necessary studies and analyses and act as an advisor to the different governments on implementing the energy transition in the interest of society.

2.1.10. Stakeholders Overview

Elia’s engagement with stakeholders

[Image of QR code with text: All information regarding the Elia Users' Group and the meetings of the different working groups is available on the Elia website.]

An overview of the most relevant topics can be found in the table below.

**External initiatives**

- Elia regularly organises Users’ Group meetings and working groups. The Users’ Group provides a platform that allows Elia to maintain an ongoing dialogue with its main customers and partners.
- Every year, about four Users’ Group plenary meetings are scheduled to inform the market participants and stakeholders about important and strategic topics related to our business. In support of these plenary meetings, there are three working groups which usually meet four times per year (more if necessary). They consist of the following:
  - System Operation and European Market Design Working Group: This working group mainly addresses topics related to the operation of the high-voltage grid and capacity calculation, as well as initiatives and developments linked to the European integration of the electricity markets.
  - Belgian Grid Working Group: This working group addresses issues associated with the Elia grid and related mechanisms, products and services that are of interest to Elia’s customers.
- The Elia Users Group is an active platform where people can participate in discussions, talk about issues related to the Elia grid and the action taken to address these issues.
- Balancing ‘Working Group: This working group mainly addresses operational, technical and market-related issues in order to prepare for the challenges Elia’s balancing market will face in the coming years. Under the WCG Balancing and WC Grid there are four task forces. The task forces are set up on an ad hoc basis to handle specific issues when necessary. Currently, two task forces are active:
  - Implementation of Strategic Reserves Task Force: This task force is aimed at informing and consulting market players and stakeholders about all relevant issues linked to the implementation of strategic reserves.
  - C.P.U. Badges (LACORS) Task Force: This task force aims to discuss topics related to future asset coordination procedures with the relevant stakeholders.

<table>
<thead>
<tr>
<th>Users’ Group</th>
<th>Session</th>
<th>Link to material topic</th>
</tr>
</thead>
<tbody>
<tr>
<td>Elia Study/Elia electricity scenarios for Belgium towards 2050: additional calculations</td>
<td>25.04.2018</td>
<td>Elia Study/Elia electricity scenarios for Belgium towards 2050: additional calculations</td>
</tr>
<tr>
<td>Flow Based Improvements</td>
<td>07.06.2018</td>
<td>Flow Based Improvements</td>
</tr>
<tr>
<td>Federal Development Plan</td>
<td>07.06.2018</td>
<td>Federal Development Plan</td>
</tr>
<tr>
<td>Internet of Energy (IoE)</td>
<td>06.12.2018</td>
<td>Internet of Energy (IoE)</td>
</tr>
<tr>
<td>Overview Public consultations 2019</td>
<td>06.12.2018</td>
<td>Overview Public consultations 2019</td>
</tr>
</tbody>
</table>

**Plenary meetings**

- Balancing Working Group: This working group mainly addresses operational, technical and market-related issues in order to prepare for the challenges Elia’s balancing market will face in the coming years. Under the WC Balancing and WC Grid there are four task forces. The task forces are set up on an ad hoc basis to handle specific issues when necessary. Currently, two task forces are active:
  - Implementation of Strategic Reserves Task Force: This task force is aimed at informing and consulting market players and stakeholders about all relevant issues linked to the implementation of strategic reserves.
  - C.P.U. Badges (LACORS) Task Force: This task force aims to discuss topics related to future asset coordination procedures with the relevant stakeholders.
2.2 Grid

2.2.1. Distance covered by Elia’s high-voltage grid in Belgium

The grid length is stable, with an increase of underground cables and a shift toward higher tension lines. A special mention is due to our new 400 kV DC line: Nemo Link.

2.2.2. Number of substations and converter locations

A site is considered a substation when there is electrical equipment belonging to Elia installed on site. The voltage level attributed to the substation is the maximum voltage level of the Elia equipment present on site.

Overall, the number of substations has remained stable, although some low-voltage (>=150 kV) local transmission substations are being replaced by substations for the interconnection network and a first HVDC converter location is now in service (for Nemo Link).

The total Belgium capacity is around 22,600 MW, which is mainly natural gas and nuclear energy.

2.2.3. Voltage (kV) structure in Belgium

<table>
<thead>
<tr>
<th>Voltage (kV)</th>
<th>Underground cabling (km)</th>
<th>Overhead lines (km)</th>
<th>Difference with 2017 (km)</th>
</tr>
</thead>
<tbody>
<tr>
<td>400kV (DC)</td>
<td>9</td>
<td>9</td>
<td>0</td>
</tr>
<tr>
<td>380kV</td>
<td>40</td>
<td>20</td>
<td>919</td>
</tr>
<tr>
<td>380kV (DC)</td>
<td>575</td>
<td>59</td>
<td>1,875</td>
</tr>
<tr>
<td>380kV (DC)</td>
<td>8</td>
<td>8</td>
<td>0</td>
</tr>
<tr>
<td>330kV</td>
<td>285</td>
<td>12</td>
<td>2,260</td>
</tr>
<tr>
<td>380kV (DC)</td>
<td>9</td>
<td>8</td>
<td>0</td>
</tr>
<tr>
<td>Total</td>
<td>2,984</td>
<td>67</td>
<td>5,523</td>
</tr>
</tbody>
</table>

The grid is stable, with an increase of underground cables and a shift toward higher tension lines. A special mention is due to our new 400 kV DC line: Nemo Link.

2.3 Energy

2.3.1. Evolution of installed capacity in Belgium

<table>
<thead>
<tr>
<th>Type</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
<th>Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nuclear</td>
<td>5,919</td>
<td>5,919</td>
<td>5,919</td>
<td>0 %</td>
</tr>
<tr>
<td>Solar</td>
<td>1,308</td>
<td>1,308</td>
<td>1,308</td>
<td>0 %</td>
</tr>
<tr>
<td>Wind</td>
<td>3,581</td>
<td>3,581</td>
<td>3,581</td>
<td>0 %</td>
</tr>
<tr>
<td>Hydro</td>
<td>122</td>
<td>122</td>
<td>125</td>
<td>+2 %</td>
</tr>
<tr>
<td>Biomass</td>
<td>306</td>
<td>302</td>
<td>302</td>
<td>-1 %</td>
</tr>
<tr>
<td>Incineration</td>
<td>302</td>
<td>302</td>
<td>302</td>
<td>0 %</td>
</tr>
<tr>
<td>Natural Gas</td>
<td>1,309</td>
<td>1,309</td>
<td>1,309</td>
<td>0 %</td>
</tr>
<tr>
<td>Pumped storage power stations</td>
<td>404</td>
<td>404</td>
<td>404</td>
<td>0 %</td>
</tr>
<tr>
<td>Other Thermal</td>
<td>823</td>
<td>806</td>
<td>811</td>
<td>+1 %</td>
</tr>
<tr>
<td>Total capacity</td>
<td>25,000</td>
<td>20,000</td>
<td>15,000</td>
<td>-23 %</td>
</tr>
</tbody>
</table>

Nuclear installed capacity will remain stable until the first decommissioning, which is scheduled for 2022.

The installed capacity of renewable energy sources, such as solar and wind, has increased and is expected to increase further in the coming years.

Elia acts as a market facilitator and in this role works hard to ensure that the grid is prepared to integrate new renewable energy.
Consumption decreases slightly each year. Due to the unavailability of some nuclear reactors, Net production of energy decreased sharply by 17% and this was compensated by a sharp increase in Net import (+188%). Energy losses have remained stable over the years.

The above figure shows the effect of the shutdown of the nuclear reactors on a monthly basis during 2018.

The new Nemo Link connection (exchange with the UK) is operational since 31/01/2019.

Grid losses in Belgium can be divided in two parts: grid losses compensated following the federal legislation (150 kV) and the other grid losses being compensated following a regional approach.

Transmission and distribution losses as a percentage of total energy (sum of consumption and export): 1.6%.
2.3.5. Evolution of consumption

Consumption in Belgium increases during the winter months, when the production of renewables is lower. This stresses the importance of international interconnections and reliable and sufficient domestic production.

2.4 Grid reliability in Belgium

2.4.1. Emergency and restoration

The transmission system operator (TSO) provides an infrastructure with adequate electricity interconnections for well-functioning markets and systems which forms the best guarantee of security of supply. However, even where markets and systems function well and are interconnected, the risk of an electricity crisis, as a result of natural disasters, such as extreme weather conditions, malicious attacks or a fuel shortage, can never be excluded.

Therefore, Elia Belgium has implemented a set of plans and procedures to prevent and manage an electricity crisis. The crisis management at Elia Belgium consists of three main parts:

- The emergency plan describing the internal crisis organisation and related procedures
- The system defence plan, including load shedding plan
- The restoration plan

The majority of interruptions take place on the local transmission network as most customers are connected to the local transmission grid rather than the transmission grid.

The maximum interruption time is the reference value used for calculating the average interruption time (AIT) incentive. Based on a seven-year average, this value was introduced in 2015 and validated by CREG for four years. This reference value will be reviewed in 2019.

The interruption time in the Belgium grid has remained below this reference value over the last three years.

2.4.2. Grid interruptions

This graph shows the number of interruptions which led to at least one customer interruption that lasted more than 3 minutes and for which Elia is responsible. Any interruptions caused by customer errors, thunderstorms, third parties, birds, etc. are not considered here.

Exceptional events represent the number of natural disasters, storms or other climatological circumstances, nuclear or chemical accidents, explosions, and so on resulting in an interruption that lasted more than three minutes. No exceptional event occurred in 2018.

2.4.3. Interruption time

The system defence plan contains all automatic and manual measures aiming to prevent a blackout at any cost, to limit the extension of disturbances and to stabilise the electric power system when in Emergency State, in order to return to Normal or Alert State as soon as possible with minimal impact on grid users.

In accordance with the system defence plan, Elia Belgium has established a load shedding plan containing a certain amount of demand to be manually or automatically disconnected when necessary, to prevent the propagation or worsening of an electricity crisis.

The restoration plan contains a set of actions that can be used after a disturbance with large-scale consequences (e.g. blackout) to bring the electricity system back to the normal state.

Elia Belgium regularly trains its crisis teams by means of simulated exercises. System operators are prepared for crisis situations by means of theoretical and practical training on a real-time simulator.

<table>
<thead>
<tr>
<th>Month</th>
<th>2017 TWh</th>
<th>2018 TWh</th>
<th>2017 temp. °C</th>
<th>2018 temp. °C</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jan</td>
<td>24</td>
<td>24</td>
<td>22</td>
<td>22</td>
</tr>
<tr>
<td>Feb</td>
<td>20</td>
<td>20</td>
<td>20</td>
<td>20</td>
</tr>
<tr>
<td>Mar</td>
<td>18</td>
<td>18</td>
<td>18</td>
<td>18</td>
</tr>
<tr>
<td>Apr</td>
<td>16</td>
<td>16</td>
<td>16</td>
<td>16</td>
</tr>
<tr>
<td>May</td>
<td>14</td>
<td>14</td>
<td>14</td>
<td>14</td>
</tr>
<tr>
<td>Jun</td>
<td>12</td>
<td>12</td>
<td>12</td>
<td>12</td>
</tr>
<tr>
<td>Jul</td>
<td>10</td>
<td>10</td>
<td>10</td>
<td>10</td>
</tr>
<tr>
<td>Aug</td>
<td>8</td>
<td>8</td>
<td>8</td>
<td>8</td>
</tr>
<tr>
<td>Sep</td>
<td>6</td>
<td>6</td>
<td>6</td>
<td>6</td>
</tr>
<tr>
<td>Oct</td>
<td>4</td>
<td>4</td>
<td>4</td>
<td>4</td>
</tr>
<tr>
<td>Nov</td>
<td>2</td>
<td>2</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>Dec</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

* Average monthly temperature, Zaventem, MeteoService.
2.4.4. Non-supplied energy

Energy not supplied (ENS) refers to all energy not supplied to our customers during outages of more than three minutes caused by Elia’s internal problems. However, it does not take into account the impact of major events. This is the lowest ENS score for which Elia is responsible since this indicator was measured thanks to:

- Good operational management of the incidents
- The initiatives launched over the last five years to improve our Asset Management processes, to decrease the number of human errors, to improve the REX processes, etc.
- A little bit of luck: we sometimes face situations that could go wrong, but in 2018, we have been fortunate that those situations always remained under control.

2.4.5. Grid availability

Onshore availability represents the availability of the interface points between the Elia grid and the customer’s grid. It takes into account all the interruptions caused by intrinsic risks (weather, third parties, animal outside building, etc.) or by internal Elia problems (e.g. material failure, human error) which lasted more than three minutes, but excludes interruptions directly caused by Elia’s customers. This onshore availability is calculated as 1-(AIT (internal Elia + intrinsic risk)/#min in the year).

In 2018, the onshore availability in Belgium remained at a very high level (above 0.999990).

Onshore availability at connection points

Energy not transported/not served (MWh) with internal responsibility

Onshore availability represents the availability of the interface points between the Elia grid and the customer’s grid. It takes into account all the interruptions caused by intrinsic risks (weather, third parties, animal outside building, etc.) or by internal Elia problems (e.g. material failure, human error) which lasted more than three minutes, but excludes interruptions directly caused by Elia’s customers. This onshore availability is calculated as 1-(AIT (internal Elia + intrinsic risk)/#min in the year).

In 2018, the onshore availability in Belgium remained at a very high level (above 0.999990).

2.5 Human Resources

Elia companies comply with international guidelines beyond the reach of its collective agreements and company agreements, such as the core labour standards of the International Labour Organisation (ILO C87, C98 and C135).

2.5.1. Headcount Belgium

Elia companies comply with international guidelines beyond the reach of its collective agreements and company agreements, such as the core labour standards of the International Labour Organisation (ILO C87, C98 and C135).

Women are less represented in EA and in EE, two companies requiring a more technical background. Since these two companies provide most of the senior managers this leads to a lower percentage of women in those roles.
Women are well represented both at director and direct leader levels. To counter the underrepresentation of women in Senior Manager roles two main actions have been put in place:

• The inclusion of selection criteria on leadership and soft skills in addition to technical skills
• Internal transfers from less to more technical areas.

The existing cultural change programme will act as a catalyst.

**AVERAGE AGE AND PERCENTAGE OF EMPLOYEES ELIGIBLE TO RETIRE**

<table>
<thead>
<tr>
<th>Percentage of employees eligible to retire in the next 5 and 10 years (With an assumed retirement age of 65 for exempts and 65 for not exempts)</th>
<th>5 years</th>
<th>10 years</th>
</tr>
</thead>
<tbody>
<tr>
<td>Exempts</td>
<td>2.86%</td>
<td>8.79%</td>
</tr>
<tr>
<td>Not exempts</td>
<td>10.30%</td>
<td>24.71%</td>
</tr>
<tr>
<td>Total</td>
<td>13.16%</td>
<td>33.50%</td>
</tr>
</tbody>
</table>

Average age is 41.97 and stable over the last years, exempts are almost 4 years younger than non-exempts.

---

**2.5.2. New hires and leavers**

The number of leavers is determined based on all employees leaving the company as a result of dismissal or resignation from 1 January to 31 December of the year concerned. Retiring employees are excluded from the scope.

After falling over the years, the number of employees leaving Elia increased in 2018 with 46 employees leaving the company, of which 15 were women and 31 were men. Two employees left for our sister company CORESO.

There is always an exit interview for leavers. After an historical low number of leavers, Elia moves towards the Belgian private sector average.

---

**Calculation method**

The new hires include all new employees within the planned budget and all the employees that were recruited as additions to the original budget. Changes in positions are not included.

The new hires include all new employees within the planned budget and all the employees that were recruited as additions to the original budget. Changes in positions are not included.
Elia follows non-discriminatory hiring practices.

**Employee turnover per age and gender category**

Employee turnover is determined based on all leavers divided by the total headcount on 31 December of the previous year. The employee turnover by age or gender category is based on all leavers in the respective category, divided by the total headcount in the same category on 31 December of the previous year.

Women (5.9%) and employees aged between 30 and 50 (4.6%) are the biggest group of leavers.

The high number of leavers in 2018 reflects both the ‘war on talent’ due to this regulated market, Elia cannot always offer competitive salary packages to some people whose technical skills are in high demand and the limited career path evolution for some niche profiles with non-technical backgrounds. To face that challenge, Elia is proposing a more proactive career and talent management programme.

**New hires per age category and gender**

In 2018, 87 employees (of which 57 were men) took parental leave, which is an increase compared to 2017. Most of them opted for a full-time parental leave but an increasing number are opting for leave as a reduction of their weekly working schedule.

In 2018, 87 employees (of which 57 were men) took parental leave which is an increase compared to 2017. Most of them opted for a full-time parental leave but an increasing number are opting for leave as a reduction of their weekly working schedule.

**2.5.3. Parental leave**

**SPLIT BY TYPE OF PARENTAL LEAVE**

Parental leave as a deduction of full time employment

Full time parental leave (≥ 1 month)

**Turnover (%)**

Elia follows non-discriminatory hiring practices.
2.5.5. Training

GRI 404-1

### AVERAGE HOURS OF TRAINING PER LEVEL

<table>
<thead>
<tr>
<th>Level</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Not Exempt</td>
<td>22</td>
<td>29</td>
<td>62</td>
</tr>
<tr>
<td>Exempt</td>
<td>11</td>
<td>14</td>
<td>28</td>
</tr>
</tbody>
</table>

*The term “exempt” means exempt from being paid overtime. In our case, this is all the employees that are not white collars (director, senior managers and direct leaders).

### AVERAGE HOURS OF TRAINING PER GENDER

<table>
<thead>
<tr>
<th>Gender</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Women</td>
<td>25</td>
<td>29</td>
<td>56</td>
</tr>
<tr>
<td>Men</td>
<td>50</td>
<td>50</td>
<td>40</td>
</tr>
</tbody>
</table>

Most of the training offered is on technical and safety competences. This training is compulsory. The other training courses are not compulsory and are either arranged by the company or authorised following a request from the employee.

The recorded hours underestimate the real training hours received. Part of the training received by exempts is outside our records (on-line trainings, reading of technical papers, peer meetings, et al.).

2.6 Safety

### 2.6.1. A sharp increase in the work performed

**Work performed (million hours)**

<table>
<thead>
<tr>
<th>Year</th>
<th>Contractors</th>
<th>Elia Employees</th>
</tr>
</thead>
<tbody>
<tr>
<td>2016</td>
<td>3.6 (83%)</td>
<td>1.0 (20%)</td>
</tr>
<tr>
<td>2017</td>
<td>3.6 (83%)</td>
<td>2.0 (41%)</td>
</tr>
<tr>
<td>2018</td>
<td>4.0 (85%)</td>
<td>2.5 (55%)</td>
</tr>
</tbody>
</table>

Keeping the lights on while building the infrastructure of the future is a challenging task. We see year after year an increase in the work hours performed.

### 2.6.2. Concrete actions to train and to control

There was no new safety survey in 2018. We used the results of the survey in 2017 to work more on safety leadership, by defining our non-negotiable behaviours, by making our employees aware about road risks and through collaboration with our contractors.

#### Safety Weeks

Each year, Elia organises Safety Weeks for its staff in May and September in an effort to raise awareness about the importance of safety.

The programme included various communications, training sessions and team exercises, designed to ensure that everyone got involved and took the messages on board. In May 2018, the spotlight was on our “6 non-negotiables”, i.e. behaviours that we no longer wish to see in the company. In September, we focused on “Safety on the road.”

#### Safety training

Elia continuously trains its personnel. All field employees must follow a training path, which is periodically refreshed.

Elia also provides training material, training and tests to contractors (for instance, 1,290 people followed our new “Works Supervisor” training and 1,041 passed the test and were certified).

#### Safety inspections

After a big increase in the number of inspections in 2017, the focus from 2018 on is more on the quality than the number of inspections.

**SAFETY INSPECTIONS**

<table>
<thead>
<tr>
<th>Year</th>
<th>Contractors</th>
<th>Elia Employees</th>
</tr>
</thead>
<tbody>
<tr>
<td>2016</td>
<td>416</td>
<td>1,044</td>
</tr>
<tr>
<td>2017</td>
<td>546</td>
<td>1,404</td>
</tr>
<tr>
<td>2018</td>
<td>472</td>
<td>1,011</td>
</tr>
</tbody>
</table>

*The term “exempt” means exempt from being paid overtime. In our case, this is all the employees that are not white collars (director, senior managers and direct leaders).*
2.6.3. Data shows a low occurrence of work-related, employee accidents

Number of staff injured with at least one day of lost time by gender

<table>
<thead>
<tr>
<th></th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>♂</td>
<td>0</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>♂</td>
<td>5</td>
<td>6</td>
<td>4</td>
</tr>
</tbody>
</table>

More than half of the accidents are related to office activities (slip and fall) and road traffic.

Expanding the safety culture beyond the technical departments is essential. In the last months of 2018 we started the Safety Leadership project to specifically address this.

2.6.4. Data also shows the importance and the pay-off of working on safety for both employees and contractors

Contractors work more on technical sites and with fieldwork, so they are more exposed.

The Safety for Contractors project - part of the GO FOR ZERO programme - started three years ago and has meant that our contractors are much more aware about safety issues.

We made good progress on the rollout of the new High Safety Risk (HSR) process and the operational dialogue, which have a positive impact on the safety behaviour of our contractors.

Calculation method

The average sick days per employee is calculated based on the total number of sick days divided by the total headcount on 31 December of the previous year.

Almost all of the missed days registered in 2018 are related to just 3 office accidents. There was no incapacity related to electricity.

The decrease in the total number of accidents (while increasing the working hours) shows the importance of prevention.

However, one of our contractors lost his life in performing his work in 2018.
2.6.5. Fatal accidents

Despite our efforts, we sadly recorded three fatal accidents in 2018.

Elia employees

<table>
<thead>
<tr>
<th>2016</th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>1</td>
<td>0</td>
</tr>
</tbody>
</table>

Contractors

<table>
<thead>
<tr>
<th>2016</th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>1</td>
<td>0</td>
</tr>
</tbody>
</table>

A fatal accident occurred on the 11th of December in Beringen during line works. The victim had started to work before all the safety measures were in place; he was electrocuted by the induction current from the parallel conductor. This accident reminds us we still have work to do on the development of the safety culture of our contractors, despite the progress we already observe in the field. We must focus more on the leadership of our contractors and the competence of their staff at each level of the company, by intensifying our involvement.

Third parties

<table>
<thead>
<tr>
<th>2016</th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

Third parties working in the vicinity of high-voltage facilities are not always aware of the dangers. Even just entering the danger zone around high-voltage conductors can trigger a fatal electric arc even without direct contact being made.

Elia must be notified of all works in the vicinity of high-voltage facilities so that the Contact Centre can inform the relevant parties of the risks involved and the safety distances to be respected.

Despite extensive awareness-raising campaigns rolled out in recent years, works are still being performed without being reported to Elia in advance. Unfortunately, 2018 saw two fatal accidents involving electrocution caused by the victims getting too close to a high-voltage line and triggering an electric arc. These accidents occurred on 27 June during works involving a concrete pump in Sint-Katelijne-Waver and on 17 December during roofing work involving an aerial lift in Evergem.

Elia is expanding its campaigns and is also working on more preventive measures.

2.7. Suppliers and human rights

2.7.1. Supply chain management

Elia has to comply with the European tendering rules. The application of these rules and other internal guidelines ensure that every supplier is treated in a non-discriminatory and transparent way and that the information sent is treated confidentially. The selection of the suppliers and the award of the different contracts are based on the evaluation of multiple criteria. The exposure to social or environmental risks is mitigated by the fact that every purchase is performed by a multifunctional team, including specific representatives from environmental and/or safety.

Depending on the purchase, the selection and awarding criteria are adapted to ensure that the selected supplier is compliant with Elia’s objectives and values. CSR elements are integrated in the tendering contract, as well as within the general purchasing conditions, which are signed by the suppliers.

In 2018, Elia Belgium has developed a Supplier Code of Conduct, containing internationally accepted principles regarding ethical conduct, health and safety, environmental and social aspects.

In order to use this set of principles as a lever for a positive supply chain impact, we set up a risk-based approach. For all purchasing categories we assess risks based on traditional supply chain risks and supply chain sustainability risks. A matrix is drawn up to prioritise supplier engagement activities.

To rationalise resource and impact management we would like to focus on the suppliers, which are most relevant from that risk perspective. In 2019, besides having suppliers electronically confirm that they accept the terms of the Supplier Code of Conduct, we are planning to roll out an in-house CSR Supplier Self-Assessment questionnaire to high-risk suppliers and some hand-picked, medium-risk suppliers to receive detailed information on where improvements are needed.

As from 2019, the Supplier Code of Conduct will systematically be part of the documents for European purchasing procedures.

2.7.2. Number of suppliers– EURO zone vs non-EURO zone

The data refer to the following Elia Group companies: ESO, EA, EE, EL and EGI Belgium.

<table>
<thead>
<tr>
<th>2016</th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>2,282</td>
<td>2,374</td>
<td>2,305</td>
</tr>
</tbody>
</table>

Spending outside the EURO-zone is still limited to 17% of the total amount. Moreover, it is concentrated in the same three countries of the previous year albeit in a different order: The UK (67%) is still ahead but the USA (16%) took the second position and Switzerland (7%) came in third.

Procurement outside the EURO-zone countries is very limited today and the environmental impact is also taken into account in the awarding criteria. Therefore, Elia complies with the high EU or Belgian standards in terms of environmental, social responsibility and worker wellbeing.

A specific evaluation of the safety aspects is done separately since it is crucial for Elia to have suppliers on board that share the same view about the importance of safety.

2.7.3. Split of yearly spend – EURO zone vs non-EURO zone

The last three years saw a strong increase of the total spend (+ 36%) due to the new offshore activities.

2.7.4. Human rights

There is only limited impact on human rights violation for Elia as Elia’s activities are mainly based within Europe. The large major- ity of purchases outside Europe are IT and consultancy related.
2.8 Community and Client relations

2.8.1. Public acceptance

We are convinced that early involvement with all stakeholders is vital for the success of the energy transition and for the huge projects needed to make it happen. Already in the early concept stage, we are working closely with all stakeholders such as local communities, associations, NGOs and various government organisations. We have set up several initiatives with governors, mayors who are indispensable when it comes to bringing all the interested parties together.

We developed an integrated communication and public acceptance methodology, integrating stakeholder and communication actions in a systematic way in the grid development and engineering process in order not only to control the risk of stranded costs but also to be able to realise the best project taking into account the interests of society.

We furthermore developed a public reference framework to mitigate the impact of the realisation of new infrastructure projects and to compensate for the remaining impact.

2.8.2. Customer Satisfaction Survey

The main objectives of this survey are to provide an overview of the Key Performance Indicators (KPIs) related to service quality and their evolution over time.

The latest surveys were conducted in 2018 with 250 stakeholders. The KPIs measured by the Elia Satisfaction Index, Elia scored 66%, reflecting the high quality of products and services. The majority of the stakeholders still describe collaboration with Elia as easy.

Compared to 2016, there is a status quo on the evaluation of Elia’s Key Account Managers. Regarding image, there were stable results for Elia’s expertise and communication with a significant increase in the extent to which Elia innovates.

The survey highlighted the strengths that need to be maintained and priorities were set to further improve stakeholder satisfaction.

2.8.3. Requests received & handled at Contact Centre

Each year, Elia receives approximately 75,000 requests for information concerning works nearby its high voltage network installations. These inquiries come from a range of sources including local residents, contractors, engineering firms, public authorities, utilities and project developers. The company provides information and instructions for working safely. Response times are based on statutory timeframes within which the Contact Centre must answer these requests. For example, the standard deadline for responding to routine requests is 7 working days from receipt. In 2018, 99.95% of all requests were answered within the set times.

Upon request via the Contact Centre, Elia offers free electromagnetic field measurements to the owners of land and buildings located near Elia facilities. In 2018, 154 questions about electromagnetic fields (EMFs) were received, and 85 measurements were performed. For the other 49 requests, only information was provided.

Several actions are reported in the Activity Report 2018 such as helping to find employment for refugees through training, collaboration with Be Planet to support local initiatives, educational projects, etc. More information on the subject can be found on pages 78-79 of the Elia Group Activity Report 2018.

Furthermore, any Elia employee involved in a community or charity-run project can request a contribution from Elia. The contribution is worth EUR 250 and can be applied for once a year. Elia donated a total of EUR 4,750 to 19 of these projects in 2018. Moreover, Elia Belgium donated almost EUR 12,000 to various initiatives such as financial support for chronically ill children in Africa, third world charities and sports events, amongst others.

As we did in 2017, we also report the data on the amount of hardware (laptops, docking stations, printers, screens and cabling cases) that received a second life, which were mostly donated to schools.

2.8.4. Client information and complaints requests

These figures represent all information requests and complaints regarding power quality. The number of complaints and information requests is stable (the big increase of complaints in 2017 was due to just one incident).

However, the number of incidents have increased from 379 to 432 in 2018, resulting in an increase of requests coming from grid users directly connected to the Elia grid. The total number of information requests has not increased compared to 2017 thanks to a better collaboration between Elia and DSOs, resulting in a decrease of 23.3% of information requests is stable (the big increase of complaints in 2017 was due to just one incident).

2.8.5. Corporate citizenship

Several actions are reported in the Activity Report 2018 such as helping to find employment for refugees through training, collaboration with Be Planet to support local initiatives, educational projects, etc. More information on the subject can be found on pages 78-79 of the Elia Group Activity Report 2018.
2.9. Environmental aspects

2.9.1. Low-frequency magnetic fields

Although no causal link can be established between electricity transmission infrastructures and human health, Elia takes this issue very seriously, both for each project that is carried out on the electricity grid and for scientific studies that improve the knowledge surrounding this matter.

For several years, Elia has been actively contributing to the progress of scientific knowledge by supporting various Belgian research centres and universities, grouped together in the Belgian BioElectroMagnetic Group (BBEMG). At an international level, Elia also supports the Electric Power Research Institute (EPRI), a non-profit organisation that conducts research in energy and the environment.

Each year, EUR 370,000 is spent on scientific research analysing the impact of low-frequency magnetic fields. The amount is fixed as Elia has contracts with the BBEMG and the EPRI.

See also chapter 2.8.3 concerning the free measurements on EMF.

2.9.2. Noise

Elia’s facilities cannot generate noise pollution. They are governed by acoustic standards, varying from region to region, which must be respected. Noise pollution can be caused, for example, by transformers in high voltage substations, high-voltage lines and pylons. Underground lines do not make any noise.

Elia conducts noise studies if there are sufficiently founded complaints. In addition, soundscape studies are always carried out upstream of Elia infrastructure projects to ensure that the standards are not exceeded.

2.9.3. Biodiversity and landscape integration

Elia’s land-use can be divided into the following categories:
- surfaces under overhead lines (mostly on private land);
- surfaces over underground lines (mostly on public domain, such as roads);
- surfaces under the towers (sometimes Elia owns the small plot of land where the tower is); surfaces needed to build and maintain substations (the gravel must be kept free of weeds for safety reasons).

Most of the land used by corridors is not owned by Elia. Belgium law allows Elia to have lines and towers over private/public properties that can be on protected areas. The total length of the corridors in Natura 2000 areas is more than 320 km. Elia has some parts of land it owns that are managed for nature protection with no nearby protected areas, such as a marsh with ponds in (Merebeke Flora, Veyle-sur-Haine) where Elia encouraged amphibians to settle there by creating and maintaining ponds.

Overhead lines only change the surface where towers are, rarely where overhead conductors hang. There is a risk of collision and sometimes the electrocution of birds in areas with overhead lines and in substations (where the lines go down). Therefore, Elia is installing markers and nests to reduce the impact and protect some endangered species.

For safety reasons (to prevent falls and short circuits), no trees are allowed to grow close to high-voltage overhead lines. Sometimes this can have a beneficial effect: there are moors (fagnes) that are better protected in the corridors under the overhead lines crossing them, because the rest of the moors were planted with trees for wood production and by draining these areas. In the vicinity of Bronrome, the most valuable moorland is kept clear of all vegetation nearby protected areas, such as a marsh with ponds (Merebeke Flora, Veyle-sur-Haine) where Elia encouraged amphibians to settle there by creating and maintaining ponds.

Overhead lines only change the surface where towers are, rarely where overhead conductors hang. There is a risk of collision and sometimes the electrocution of birds in areas with overhead lines and in substations (where the lines go down). Therefore, Elia is installing markers and nests to reduce the impact and protect some endangered species.

For safety reasons (to prevent falls and short circuits), no trees are allowed to grow close to high-voltage overhead lines. Sometimes this can have a beneficial effect: there are moors (fagnes) that are better protected in the corridors under the overhead lines crossing them, because the rest of the moors were planted with trees for wood production and by draining these areas. In the vicinity of Bronrome, the most valuable moorland is kept clear of all vegetation nearby protected areas, such as a marsh with ponds (Merebeke Flora, Veyle-sur-Haine) where Elia encouraged amphibians to settle there by creating and maintaining ponds.

Overhead lines only change the surface where towers are, rarely where overhead conductors hang. There is a risk of collision and sometimes the electrocution of birds in areas with overhead lines and in substations (where the lines go down). Therefore, Elia is installing markers and nests to reduce the impact and protect some endangered species.

For safety reasons (to prevent falls and short circuits), no trees are allowed to grow close to high-voltage overhead lines. Sometimes this can have a beneficial effect: there are moors (fagnes) that are better protected in the corridors under the overhead lines crossing them, because the rest of the moors were planted with trees for wood production and by draining these areas. In the vicinity of Bronrome, the most valuable moorland is kept clear of all vegetation nearby protected areas, such as a marsh with ponds (Merebeke Flora, Veyle-sur-Haine) where Elia encouraged amphibians to settle there by creating and maintaining ponds.

Overhead lines only change the surface where towers are, rarely where overhead conductors hang. There is a risk of collision and sometimes the electrocution of birds in areas with overhead lines and in substations (where the lines go down). Therefore, Elia is installing markers and nests to reduce the impact and protect some endangered species.

For safety reasons (to prevent falls and short circuits), no trees are allowed to grow close to high-voltage overhead lines. Sometimes this can have a beneficial effect: there are moors (fagnes) that are better protected in the corridors under the overhead lines crossing them, because the rest of the moors were planted with trees for wood production and by draining these areas. In the vicinity of Bronrome, the most valuable moorland is kept clear of all vegetation nearby protected areas, such as a marsh with ponds (Merebeke Flora, Veyle-sur-Haine) where Elia encouraged amphibians to settle there by creating and maintaining ponds.

Elia has worked on several projects that support biodiversity. In 2018, orchards (400 plants/ha) and forest edges (2,000 plants/ha) were created covering the surface of 7 hectares under the lines. This project started in both Wallonia and Flanders.

Since 2015, Elia has had a fixed annual budget of EUR 505,529 for the Elia RTE LIFE project to restore natural habitats for fauna and flora at Natura 2000 and other sites. The Elia RTE LIFE project ended in December 2017, but Elia has decided to continue the work by launching LIFE 2, despite no longer receiving funding from the European Commission and the Walloon Region. This second project will run until the end of 2022.

LIFE 2: practical actions
The first Elia LIFE project has led to the creation of a new company (totally independent of Elia): EcoFirst. In 2018, orchards (400 plants/ha) and forest edges (2,000 plants/ha) were created covering the surface of 7 hectares under the lines. This project started in both Wallonia and Flanders.

ANNUAL IMPLEMENTATION BUDGET FOR THE LIFE PROJECTS

<table>
<thead>
<tr>
<th>Year</th>
<th>LIFE 1</th>
<th>LIFE 2</th>
</tr>
</thead>
<tbody>
<tr>
<td>2016</td>
<td>205,529</td>
<td>395,000</td>
</tr>
<tr>
<td>2017</td>
<td>205,529</td>
<td>395,000</td>
</tr>
<tr>
<td>2018</td>
<td>395,000</td>
<td>0</td>
</tr>
</tbody>
</table>

Landscape integration of Elia infrastructure and restoration after removal are also important. Elia also took action to integrate the project in the landscape: the use of indigenous plants protected the local biodiversity.
With the help of Belgium’s leading environmental associations, Elia has identified 130 sections of its network of overhead lines that pose the greatest hazard to birdlife. Measuring 200 km in total, they are gradually being fitted with bird anti-collision devices over a 10 year period (starting from 2016). If a project is due to take place on these sections, markers will be installed immediately. For sections without projects, we will take advantage of scheduled interventions to fit markers on conductors or earth connections.

In 2018, Elia almost doubled the lines with bird markers attaining 26.2 km.

### Sustainable integration of installations in the Stevin project (Elia Belgium)

During the Stevin project, Elia worked hard to minimise the impact of its installations on the landscape by planting large numbers of trees and shrubs. Elia largely exceeded the initial target.

#### PROTECTING BIRDS BY INSTALLING MARKERS

<table>
<thead>
<tr>
<th>Length [metres]</th>
<th>2016</th>
<th>2017</th>
<th>2018 Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Les Awirs - La Croix</td>
<td>4,480</td>
<td>4,370</td>
<td>2,220</td>
</tr>
<tr>
<td>Izegem - Ruien</td>
<td>10,000</td>
<td>8,209</td>
<td>4,480</td>
</tr>
<tr>
<td>St-Job - Rijkevorsel</td>
<td>15,000</td>
<td>13,010</td>
<td>6,610</td>
</tr>
<tr>
<td>Merksem - Oorderen</td>
<td>5,000</td>
<td>4,210</td>
<td>2,220</td>
</tr>
</tbody>
</table>

**% Target achieved**

- **Birdlife**
  - Les Awirs - La Croix: 57%
  - Izegem - Ruien: 51%
  - St-Job - Rijkevorsel: 52%
  - Merksem - Oorderen: 44%

**Flora**

- Les Awirs - La Croix: 32%
- Izegem - Ruien: 26%
- St-Job - Rijkevorsel: 22%
- Merksem - Oorderen: 18%

<table>
<thead>
<tr>
<th>% Target achieved</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>50</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>100</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>200</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>250</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

#### 2.9.4. Soil

Soil surveys have been carried out on more than 200 sites in Flanders in accordance with contractual agreements and Flemish legislation. Over the years, significant soil contamination was found on some sites (mainly attributable to historic pollution arising from earlier or nearby industrial activities) and several remediation actions have been launched.

The soil legislation was enforced later in the Brussels-Capital Region and Wallonia. Since 2010, Elia has developed a plan to map the soil condition of its own land in those regions in order to schedule the intervention priorities in accordance with existing and new soil legislation, which came into force on January 1, 2019 for the Wallon Region.

In 2018, EUR 670,000 has been paid out for surveys, follow up and the realisation of remediation works in Flanders and EUR 515,000 in the Brussels Capital Region and Wallonia.

Continuous monitoring is needed. In 2018, for instance, a site with substantial soil pollution has been detected and flagged up to the Brussels regional authorities. Elia will propose an action plan in 2019.

### BUDGET (MILLION EUROS)

<table>
<thead>
<tr>
<th>Region</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Flanders</td>
<td>0.5</td>
<td>0.5</td>
<td>0.7</td>
</tr>
<tr>
<td>Brussels-Capital Region and Wallonia Region</td>
<td>0.7</td>
<td>0.6</td>
<td>0.5</td>
</tr>
</tbody>
</table>

#### 2.9.5. Energy and greenhouse gases

**GRI302-1**

**Electricity consumption within the organisation**

The ‘green screens’ plantations linked to the Stevin project ended in 2018. People living nearby overhead lines gave Elia permission to plant trees and shrubs on the boundaries of their property, in order to hide the line from view. People were informed of this possibility and were contacted by a local landscape protection organisation to make a plan about how best to hide the line, and this was at the expense of Elia. This effort was not a requirement of the permit.

**The green screens’ plantations**

- **(kWh)**
  - Green Energy Core Network: 3,990 (57%)
  - Green Energy Non Core Network: 3,009 (43%)

The electricity consumption of Elia is divided into two parts: core (substations, et al.) and non core (administrative centres). Other forms of energy use of natural gas are included in our carbon assessment.
SF6
GRI 305-1
SF6 gas has been used for over 50 years as an electrical insulator in high-voltage devices, including gas-insulated switchgear (GIS). GIS is often used in densely populated areas because it is much more compact when compared to traditional switchgear which uses air as an insulator. Elia has developed an investment and maintenance policy to reduce the risk of SF6 leakage. Manufacturers must guarantee a very stringent maximum percentage of SF6 loss throughout the lifetime of the facilities. The maintenance policy aims to keep operations involving compartments filled with SF6 to a minimum. The volume of SF6 gas installed on the Elia grid (36 kV to 380 kV inclusive, excluding the NEMO substation) is 111.9 tonnes. Consumption of SF6 gas (as a replacement and as a top-up in the event of a leak) is closely monitored using a system that tracks each cylinder of SF6. The SF6 leak rate for all Elia facilities was 0.34% in 2018.

Carbon assessment
GRI 103-1, GRI 103-2
Delivering the necessary grid infrastructure is key for the energy transition to happen. As we integrate more and more variable renewable electricity and as electricity exchanges at European level increase, our investment programme is vitally important to guarantee a reliable, affordable and sustainable energy system in the future. In 2018 we inaugurated a first subsea interconnector with the UK. Soon we will install the first element of the Modular Offshore Grid in Belgium. The decisions on such investments are taken by the Executive Committee and approved by the Board of Directors. The various investment plans are also approved by the responsible (regional) regulator or government, depending on the applicable legislation.

Additionally, the integration of volatile renewable energy in the system is challenging and demands the development of new tools and processes and the reinforcement of our collaboration with all market players.

GRI 303-1, GRI 303-2, GRI 303-5
Elia has been conducting a carbon assessment since 2010 to identify direct and indirect emissions from its activities in Belgium and is taking steps to control and reduce greenhouse gas emissions from its activities.

Since 2017, Elia has participated in the CDP, an international, not-for profit organisation providing a global system for companies, investors and cities to measure, disclose, manage and share environmental information. For climate change, a company’s score is made up of two factors:
- the level of detail and the comprehensiveness of its responses, and
- its awareness of climate issues, management methods and its progress on acting on climate change.

For Belgium, Elia’s Supplier Engagement Rating for 2018 is B.

In 2019, the scope of the Carbon assessment will be broadened (it will also include the emissions in Germany) and the methodology and goals will be reviewed. The data for 2018 will be calculated in accordance with the new methodology and reported in the annual report for 2019.

A first approximation of the 2018 emissions is given by the data calculated in 2017. The total emissions for the following companies ESO, EA and EE were estimated at 568,439 Teq CO2.

These emissions can be divided in the following three groups (‘Scope’):

Scope 1: direct emissions of greenhouse gases from owned or controlled sources. For Elia, they are mainly due to SF6 leakage and natural gas consumption for heating.

Scope 2: indirect emissions from the generation of purchased energy. For Elia, the main part is due to grid losses.

Scope 3: all the other indirect emissions (not included in Scope 2) that occur in the value chain of the reporting company, including both upstream and downstream emissions (by buying goods and services, employee commuting, etc.). For Elia, they are mainly generated by the construction and dismantling of our assets and network.

Elia has been conducting a carbon assessment since 2010 to identify direct and indirect emissions from its activities in Belgium and is taking steps to control and reduce greenhouse gas emissions from its activities.

Scope 1: direct emissions of greenhouse gases from owned or controlled sources. For Elia, they are mainly due to SF6 leakage and natural gas consumption for heating.

Scope 2: indirect emissions from the generation of purchased energy. For Elia, the main part is due to grid losses.

Scope 3: all the other indirect emissions (not included in Scope 2) that occur in the value chain of the reporting company, including both upstream and downstream emissions (by buying goods and services, employee commuting, etc.). For Elia, they are mainly generated by the construction and dismantling of our assets and network.

Carbon assessment
GRI 103-1, GRI 103-2
Delivering the necessary grid infrastructure is key for the energy transition to happen. As we integrate more and more variable renewable electricity and as electricity exchanges at European level increase, our investment programme is vitally important to guarantee a reliable, affordable and sustainable energy system in the future. In 2018 we inaugurated a first subsea interconnector with the UK. Soon we will install the first element of the Modular Offshore Grid in Belgium. The decisions on such investments are taken by the Executive Committee and approved by the Board of Directors. The various investment plans are also approved by the responsible (regional) regulator or government, depending on the applicable legislation.

Additionally, the integration of volatile renewable energy in the system is challenging and demands the development of new tools and processes and the reinforcement of our collaboration with all market players.

GRI 303-1, GRI 303-2, GRI 303-5
Elia has been conducting a carbon assessment since 2010 to identify direct and indirect emissions from its activities in Belgium and is taking steps to control and reduce greenhouse gas emissions from its activities.

Since 2017, Elia has participated in the CDP, an international, not-for profit organisation providing a global system for companies, investors and cities to measure, disclose, manage and share environmental information. For climate change, a company’s score is made up of two factors:
- the level of detail and the comprehensiveness of its responses, and
- its awareness of climate issues, management methods and its progress on acting on climate change.

For Belgium, Elia’s Supplier Engagement Rating for 2018 is B.

In 2019, the scope of the Carbon assessment will be broadened (it will also include the emissions in Germany) and the methodology and goals will be reviewed. The data for 2018 will be calculated in accordance with the new methodology and reported in the annual report for 2019.

A first approximation of the 2018 emissions is given by the data calculated in 2017. The total emissions for the following companies ESO, EA and EE were estimated at 568,439 Teq CO2.

These emissions can be divided in the following three groups (‘Scope’):

Scope 1: direct emissions of greenhouse gases from owned or controlled sources. For Elia, they are mainly due to SF6 leakage and natural gas consumption for heating.

Scope 2: indirect emissions from the generation of purchased energy. For Elia, the main part is due to grid losses.

Scope 3: all the other indirect emissions (not included in Scope 2) that occur in the value chain of the reporting company, including both upstream and downstream emissions (by buying goods and services, employee commuting, etc.). For Elia, they are mainly generated by the construction and dismantling of our assets and network.

Carbon assessment
GRI 103-1, GRI 103-2
Delivering the necessary grid infrastructure is key for the energy transition to happen. As we integrate more and more variable renewable electricity and as electricity exchanges at European level increase, our investment programme is vitally important to guarantee a reliable, affordable and sustainable energy system in the future. In 2018 we inaugurated a first subsea interconnector with the UK. Soon we will install the first element of the Modular Offshore Grid in Belgium. The decisions on such investments are taken by the Executive Committee and approved by the Board of Directors. The various investment plans are also approved by the responsible (regional) regulator or government, depending on the applicable legislation.

Additionally, the integration of volatile renewable energy in the system is challenging and demands the development of new tools and processes and the reinforcement of our collaboration with all market players.

GRI 303-1, GRI 303-2, GRI 303-5
Elia has been conducting a carbon assessment since 2010 to identify direct and indirect emissions from its activities in Belgium and is taking steps to control and reduce greenhouse gas emissions from its activities.

Since 2017, Elia has participated in the CDP, an international, not-for profit organisation providing a global system for companies, investors and cities to measure, disclose, manage and share environmental information. For climate change, a company’s score is made up of two factors:
- the level of detail and the comprehensiveness of its responses, and
- its awareness of climate issues, management methods and its progress on acting on climate change.

For Belgium, Elia’s Supplier Engagement Rating for 2018 is B.

In 2019, the scope of the Carbon assessment will be broadened (it will also include the emissions in Germany) and the methodology and goals will be reviewed. The data for 2018 will be calculated in accordance with the new methodology and reported in the annual report for 2019.

A first approximation of the 2018 emissions is given by the data calculated in 2017. The total emissions for the following companies ESO, EA and EE were estimated at 568,439 Teq CO2.

These emissions can be divided in the following three groups (‘Scope’):

Scope 1: direct emissions of greenhouse gases from owned or controlled sources. For Elia, they are mainly due to SF6 leakage and natural gas consumption for heating.

Scope 2: indirect emissions from the generation of purchased energy. For Elia, the main part is due to grid losses.

Scope 3: all the other indirect emissions (not included in Scope 2) that occur in the value chain of the reporting company, including both upstream and downstream emissions (by buying goods and services, employee commuting, etc.). For Elia, they are mainly generated by the construction and dismantling of our assets and network.
3.1. Sustainability management

3.1.1. Business model

50Hertz operates one of Europe’s most modern electricity transmission grids in northern and eastern Germany, thereby ensuring 18 million people are supplied with electricity – 24 hours a day, 365 days a year. In eight locations, 50Hertz acts as an interface between energy producers on the one hand, and both distribution grid operators and major consumers on the other, with 1,045 employees to supply electricity around the clock. 50Hertz operates 10,250 kilometres of lines and coordinates the electricity market players in the grid area. It manages and coordinates balancing groups and puts electricity from renewable energies that is not directly sold onto the electricity network user charges for 50Hertz are based. The Federal Network Agency also sets the annual revenue cap, upon which has a substantial impact on the business model. The Federal Network Agency also sets the annual revenue cap, upon which the network user charges for 50Hertz are based.

For further information please see Elia Group Activity Report Page 16.

50Hertz has a “natural monopoly” with its transmission grid in its grid area, i.e. in northern and eastern Germany the Company is the only operator of the extra-high voltage grid and is therefore subject to regulatory oversight by the national regulatory authority, the Federal Network Agency. The regulatory system has a substantial impact on the business model. The Federal Network Agency also sets the annual revenue cap, upon which the network user charges for 50Hertz are based.

For further information please see Elia Group Activity Report Page 16.

3.1.2. Memberships

50Hertz is involved in various societies, associations, and initiatives in the field of renewable energies, climate and environmental protection, human rights and harmonisation of the European electricity market.

- AVEU (Association of Energy- and Vermittlungsunternehmen der Energiebranche) (energy association of energy and utility companies)
- BDEW – Federal Association of the Energy and Water Industry
- German committee of CIGRE Conseil International des Grands Réseaux Electriques
- ENTSO E – European Network of Transmission System Operators for Electricity
- G15 – Reliable and Sustainable Power Grids (indirect through Elia)
- IGU – Renewables Grid Initiative
- UN Global Compact
- VDE-Elektrotechnischer Verein e.V. (electrotechnical association)
- World Energy Council
- Diversity Charter

3.1.3. Values, principles, standards and codes of conduct

For 50Hertz, business activity that is successful in the long term is achieved by acting in the best interests of the Company, as well as in the interest of society. This is reflected in the Company’s vision: “A successful energy transition – for a sustainable world”. 50Hertz has made it its mission to make the energy transition possible. The Company has set itself five strategic goals to fulfil this task in the best way possible. Thus 50Hertz wants to maintain the highest possible level of supply reliability, expand the transmission grid to meet demand, achieve a competitive and sustainable result, further improve efficiency, and foster its value-based corporate culture with a strong focus on occupational safety. The sometimes opposing objectives and interests of 50Hertz and its stakeholders are to be reconciled as much as possible. Maximum transparency, for example, which is also embodied in this report, provides the basis for this. 50Hertz expresses its commitment to responsible corporate management in its Company Charter, which lays out its intention to comply with the 10 principles of the UN Global Compact with regard to human rights, work standards, environmental protection and the fight against corruption. Since then has been active in the Global Compact Network Germany. 50Hertz has the following partnerships and memberships.

- UN Global Compact
- World Energy Council
- Diversity Charter

For further information please see Elia Group Activity Report Page 16.

For 50Hertz, business activity that is successful in the long term is achieved by acting in the best interests of the Company, as well as in the interest of society. This is reflected in the Company’s vision: “A successful energy transition – for a sustainable world”. 50Hertz has made it its mission to make the energy transition possible. The Company has set itself five strategic goals to fulfil this task in the best way possible. Thus 50Hertz wants to maintain the highest possible level of supply reliability, expand the transmission grid to meet demand, achieve a competitive and sustainable result, further improve efficiency, and foster its value-based corporate culture with a strong focus on occupational safety. The sometimes opposing objectives and interests of 50Hertz and its stakeholders are to be reconciled as much as possible. Maximum transparency, for example, which is also embodied in this report, provides the basis for this.

For 50Hertz, business activity that is successful in the long term is achieved by acting in the best interests of the Company, as well as in the interest of society. This is reflected in the Company’s vision: “A successful energy transition – for a sustainable world”. 50Hertz has made it its mission to make the energy transition possible. The Company has set itself five strategic goals to fulfil this task in the best way possible. Thus 50Hertz wants to maintain the highest possible level of supply reliability, expand the transmission grid to meet demand, achieve a competitive and sustainable result, further improve efficiency, and foster its value-based corporate culture with a strong focus on occupational safety. The sometimes opposing objectives and interests of 50Hertz and its stakeholders are to be reconciled as much as possible. Maximum transparency, for example, which is also embodied in this report, provides the basis for this.

For 50Hertz, business activity that is successful in the long term is achieved by acting in the best interests of the Company, as well as in the interest of society. This is reflected in the Company’s vision: “A successful energy transition – for a sustainable world”. 50Hertz has made it its mission to make the energy transition possible. The Company has set itself five strategic goals to fulfil this task in the best way possible. Thus 50Hertz wants to maintain the highest possible level of supply reliability, expand the transmission grid to meet demand, achieve a competitive and sustainable result, further improve efficiency, and foster its value-based corporate culture with a strong focus on occupational safety. The sometimes opposing objectives and interests of 50Hertz and its stakeholders are to be reconciled as much as possible. Maximum transparency, for example, which is also embodied in this report, provides the basis for this.

For 50Hertz, business activity that is successful in the long term is achieved by acting in the best interests of the Company, as well as in the interest of society. This is reflected in the Company’s vision: “A successful energy transition – for a sustainable world”. 50Hertz has made it its mission to make the energy transition possible. The Company has set itself five strategic goals to fulfil this task in the best way possible. Thus 50Hertz wants to maintain the highest possible level of supply reliability, expand the transmission grid to meet demand, achieve a competitive and sustainable result, further improve efficiency, and foster its value-based corporate culture with a strong focus on occupational safety. The sometimes opposing objectives and interests of 50Hertz and its stakeholders are to be reconciled as much as possible. Maximum transparency, for example, which is also embodied in this report, provides the basis for this. 50Hertz expresses its commitment to responsible corporate management in its Company Charter, which lays out its intention to comply with the 10 principles of the UN Global Compact with regard to human rights, work standards, environmental protection and the fight against corruption. Since then has been active in the Global Compact Network Germany. 50Hertz has the following partnerships and memberships.

- UN Global Compact
- World Energy Council
- Diversity Charter

For further information please see Elia Group Activity Report Page 16.

For 50Hertz, business activity that is successful in the long term is achieved by acting in the best interests of the Company, as well as in the interest of society. This is reflected in the Company’s vision: “A successful energy transition – for a sustainable world”. 50Hertz has made it its mission to make the energy transition possible. The Company has set itself five strategic goals to fulfil this task in the best way possible. Thus 50Hertz wants to maintain the highest possible level of supply reliability, expand the transmission grid to meet demand, achieve a competitive and sustainable result, further improve efficiency, and foster its value-based corporate culture with a strong focus on occupational safety. The sometimes opposing objectives and interests of 50Hertz and its stakeholders are to be reconciled as much as possible. Maximum transparency, for example, which is also embodied in this report, provides the basis for this.

For further information please see Elia Group Activity Report Page 16.

For 50Hertz, business activity that is successful in the long term is achieved by acting in the best interests of the Company, as well as in the interest of society. This is reflected in the Company’s vision: “A successful energy transition – for a sustainable world”. 50Hertz has made it its mission to make the energy transition possible. The Company has set itself five strategic goals to fulfil this task in the best way possible. Thus 50Hertz wants to maintain the highest possible level of supply reliability, expand the transmission grid to meet demand, achieve a competitive and sustainable result, further improve efficiency, and foster its value-based corporate culture with a strong focus on occupational safety. The sometimes opposing objectives and interests of 50Hertz and its stakeholders are to be reconciled as much as possible. Maximum transparency, for example, which is also embodied in this report, provides the basis for this.

For further information please see Elia Group Activity Report Page 16.
core CSR team meets every quarter for this purpose. In these meetings, the progress of implementation is discussed, as well as possible critical concerns raised by stakeholders. Data controllers make performance indicators understandable and available to the whole Company on the central transparency management platform. In the regular risk analysis and at an annual risk conference, sustainability aspects are also discussed with the management and assessed. In addition, certified management systems based on recognised standards are implemented, according to ISO 14001 and early public participation (according to VOI 7000), are used in the core areas of CSR.

3.1. Relevant legal framework

3.1.1. legal framework

50Hertz always acts in accordance with the law, its business activities are subject to numerous national and European regulations. The following main laws and European regulations provide the framework for our business activities.

• the EnergieWirtschaftgesetz (German Energy Industry Act)
• the Energieeinspeisegesetz (German Renewables Act)
• the NeWEG (Netzagenturverordnung, German Grid Code User Charge Modernisation Act)
• the KWKG (Kraft-Wärme-Kopplungsgesetz, German Heat and Power Act)
• the Bundesnaturschutzgesetz (Federal Nature Protection Act)
• the Fauna Flora Habitats Directive (Fauna-Flora-Habitat Directive)
• the EU Energy Efficiency Directive
• the German Digitisation of the Energy Transition Act
• the EU Whistleblower Protection Act

Since 2010, 50Hertz has had a policy in place that regulates the whistleblowers’ rights and describes the establishment of an internal Compliance Committee and an external ombudsman. The Compliance Committee comprises one member from Legal Affairs, one member from Human Resources and a compliance officer who reports to the General Management. The Compliance Committee meets on a regular basis to discuss matters and takes decisions on relevant topics. The ombudsman reports to the Compliance Committee and is committed to its Code of Conduct. In 2018, 50Hertz did not make any contributions to politicians or political parties.

3.1.2. Anti-corruption

The Company Charter and guidelines on preventing corruption are set out 50Hertz’s understanding of correct ethical conduct and make it clear that the Company complies with the law and does not tolerate corruption. These principles flow into organisational measures that are binding for the whole Company.

Since 2010, 50Hertz has had a policy in place that regulates the whistleblowers’ rights and describes the establishment of an internal Compliance Committee and an external ombudsman. The Compliance Committee comprises one member from Legal Affairs, one member from Human Resources and a compliance officer who reports to the General Management. The Compliance Committee meets on a regular basis to discuss matters and takes decisions on relevant topics. The ombudsman reports to the Compliance Committee and is committed to its Code of Conduct. In 2018, 50Hertz did not make any contributions to politicians or political parties.

3.1.3. Political influence

Because legislative activities have a major impact on the business activities of 50Hertz, the company represents its positions transparently and publicly as part of the political process. This is the responsibility of the Communications and Public Affairs department. This political communication is conducted responsibly and without donations to political parties. Ethical princi- ples for political lobbying were set out. The guidelines on con- duct in the political arena, which apply for the whole company, and are agreed with the management, define these principles. They stipulate that 50Hertz makes no donations to politi- cians, parties, or political institutions, and when providing spon- sorship approves appropriate consideration for proper balances.

Responsibility for contributions to party-affiliated foundations and associations is transferred to a clearly defined basis in their communications and actions by clearly defined prin- ciples. Furthermore, ethical principles flow into 50Hertz’s EnWG (German Energy Industry Act).

3.1.4. Relevance

50Hertz examined the economic, environmental and social impacts of its business activities pursuant to the Global Reporting Initiative (GRI) standards for sustainability reporting. The general aspects listed there were translated into top- ics that are relevant for 50Hertz and aligned with the inter- ests of our stakeholders by means of benchmarks, peer group reports and employee surveys. A detailed survey of stakeholders was conducted in the fourth quarter of 2017 with the aim of sys- tematically developing the materiality analysis and sustainability management.

Our stakeholders include our partners, the public, non-govern- mental organisations (NGOs), politicians, regulatory agencies, investors, the media, customers, suppliers and representatives of 50Hertz employees. The qualitative survey confirmed the key importance of 50Hertz’s business for obtaining public acceptance. The materiality analysis was launched at the level of Elia Group. This process will be continued in 2019. For this reason, the further differentiation of the main topics from 50Hertz with regard to boundaries and description is postponed until the result of the joint materiality analysis.

3.2. Risk management

3.2.1. Risk management framework

As part of its systematic risk management, 50Hertz regularly surveys and assesses the following risk areas:

• Protection of life and limbs
• Profit and loss
• Liquidity
• Reputation
• Supply reliability

50Hertz aims to avoid risks to the Company’s continued exist- ence, to reduce risk positions as much as possible where fea- sible and to optimise the opportunistic angle. Risk guide- lines set down how risks are systematically identified, recorded, assessed and managed on a clearly defined basis. A risk confer- ence is held once a year in which all department heads (sec- ond management level), as risk owners, and the risk manager meets to discuss the most significant risks and risk-related issues. In the area of CSR, for example, these are occasional updates and new requirements from environmental- and social-related legislation. In the upcoming months the risks assessed and monitored will be extended related to risk based on climate change.

In the sense of a holistic approach to risk management and the precaution of 50Hertz, suppliers and the associa- ted processes. The company has anchored requirements regarding occupational safety and environmental protection in its purchasing and procurement policy, which are binding for all suppliers. In the future 50Hertz will analyse its influence on the structure and sustainability chain in detail, expand upon documents relevant to its suppliers on sustainability related aspects and make all suppliers more aware of occupational safety, health protection and environmental protection.

3.2.2. Security

As an operator of critical infrastructure, 50Hertz is required to ensure information security under the IT-Sicherheitsgesetz (IT Security Act). Information must be pro- cessed, stored and communicated such that the availability, confidentiality and integrity of the information and the systems are adequately ensured.

3.3. Security

For 50Hertz, security goes beyond its corporate boundaries. In crisis management and communication in the form of regular crisis team exercises, among other things. As a result of this, not only existing structures, processes and reporting chan- nels are evaluated and continuously improved, but also the crisis management procedures for 50Hertz are reviewed on how to deal with unexpected events under special stresses and quickly make appropriate decisions to manage crisis. These and further measures aim to continuously and holistically increase the existence of 50Hertz.
3.1.10. Stakeholders

For a detailed report concerning 50Hertz stakeholders, please see chapter Stakeholder Engagement in this part of the report.

3.2. Grid

3.2.1. Total length of lines

3.2.2. Substation and switching stations
3.3. Energy

3.3.1. Installed capacity

Installed capacity in MW

- Conventional: 22,892.0 MW
- Renewables: 32,352.0 MW
  - Wind onshore: 18,346.0 MW
  - Wind offshore: 1,068.0 MW
  - Biomass: 1,912.0 MW
  - Photovoltaics: 10,676.0 MW
  - Water: 279.0 MW
  - Geothermal energy, landfill gas, sewage gas, mine gas: 71.2 MW

3.3.2. Energy balance yearly

Only Elia reports on this indicator.

3.3.3. Energy import & export

GRI 302-2

50Hertz’s grid area represents 49 TWh, making it a major energy exporter in Germany and Europe.

3.3.4. Grid losses

50Hertz recorded grid losses of 2.5 TWh. The average grid losses at the extra-high-voltage level were 240 MW; those of transformation were 45 MW. With the SuDostLink between Saxony-Anhalt and Bavaria, 50Hertz is planning the first 400 kV extra-high-voltage direct current transmission line in its grid area. This technology is more suitable than conventional three-phase AC current technology to expediently transport large amounts of energy over long distances with lower grid loss and optimal control. The share of grid losses in the total amount of electricity transported is 2.13%.

3.3.5. Energy consumption

In the grid area of 50Hertz, electricity consumption is stable over the year at 96.8 TWh in 2018 (96 TWh in 2017 and 2016).

3.3.6. Development of renewable energies

Development of the renewable energies share in electric consumption in 50Hertz grid area in %

3.3.7. Reliability

The 50Hertz region is a pioneer in the integration of renewables and at the same time offers a high level of security of supply.

Disruptions / 100 km length of line

S0Hertz’s grid area represents 49 TWh, making it a major energy exporter in Germany and Europe.
3.4. Human Resources

3.4.1. Management approach

50Hertz's success in retaining the loyalty of its employees is the responsibility of the Company to help them develop their skills, foster their health and commitment, involve them in decision-making, and create opportunities for all. The maintenance and development of the value-based corporate culture is one of the Company's main goals and the strategic foundation for all personnel decisions. As part of the extended management team, the Chief Human Resources Officer is responsible for all personnel strategy issues.

Total Headcount Germany

<table>
<thead>
<tr>
<th></th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Director</td>
<td>757</td>
<td>701</td>
<td>716</td>
</tr>
<tr>
<td>Senior Manager</td>
<td>55</td>
<td>14</td>
<td>14</td>
</tr>
<tr>
<td>Direct Leaders</td>
<td>44</td>
<td>32</td>
<td>15</td>
</tr>
<tr>
<td>White collars</td>
<td>642</td>
<td>187</td>
<td>178</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>790</td>
<td>208</td>
<td>207</td>
</tr>
</tbody>
</table>

* As of 1 January 2019, 50Hertz will once again reach a 20% share of females in management thanks to Sylvia Borcherding starting work.

3.4.2. Remuneration policies

Fair pay for employees and attractive benefits are a matter of course at 50Hertz. The remuneration systems are refined according to need to ensure the best possible compensation and benefits for 50Hertz's management. The features of the remuneration systems are explained with disclosures in the corporate governance declaration. The factor of compensation of the highest-paid employee to the median annual total compensation for all employees is 8.2.

An annually updated five-year business plan serves as a framework for qualitative and quantitative personnel planning. 50Hertz complies with international guidelines beyond the reach of its collective agreements and company agreements, such as the core labour standards of the International Labour Organization (ILO; CDI, CII, and CIII) and workers' rights in the UN Global Compact.

At 45.6, the average age of employees at 50Hertz is more or less unchanged when compared to the previous year.

3.4.3. Incentive systems

The remuneration system includes success- and performance-based elements, which offer an incentive for achieving common corporate goals and corresponding individual goals. A number of goals relate to sustainable corporate management, such as compliance with occupational health and safety guidelines or successful social dialogue.

3.4.4. Codetermination

50Hertz is not only committed to the freedom of association, collective industrial agreements and the protection of employees' representatives, but also values the trusting and constant cooperation with all codetermination bodies. The Supervisory Board of 50Hertz comprises six members and is below the level of representation of employee and employer interests as contractually guaranteed by legal requirements. In three supervisory board meetings in 2018, through written reports, and in verbal presentations by the management, the Supervisory Board was updated about and discussed the current status of our business, our economic situation and the status and development of risks. A Spokesmen's Committee with information and consultation rights represents the interests of our executives.

Our Works Council is responsible for representing all employees who are covered by collective agreements and all non-pay scale employees at 50Hertz. A group-wide exchange takes place in the European Works Council Organ of Elia Group. During joint activities like the industrial group Committee of the Electricity Industry and the Work Group of Network Operators, we actively foster employee interests in the infrastructure networks sector.

Furthermore, we regularly send guest speakers and lecturers to educational events hosted by IGE BCE. In order to support our employees' union commitment, we offer orientation and information events such as our "Schnupperkurse Mitbestimmung" (trial courses on codetermination). The youth and trainee representation (Jugend- und Auszubildendenvertretung – JAV), which was first established and elected for a two-year term in December 2016, represents the interests of our young employees across the company. JAV works closely with the other code determination bodies. JAV’s work is based on the "Equality Charta" of IC BCE, which 50Hertz has signed. The Company is committed to fostering diversity and equal opportunity also means giving people with health-related disabilities the same opportunities as people without disabilities. We concluded an inclusion agreement in 2015 with the Works Council, the Spokesmen's Committee, and the representative body for disabled employees at 50Hertz, which contains measures aimed at supporting people with disabilities in their working life. An internal inclusion team is charged with implementing and monitoring the agreement. The focus is on workplace-specific requirements such as workplace training, tools, or workplace equipment. An exchange of opinions with employees is facilitated through various platforms (see Stakeholder Engagement section).

3.4.5. Gender, diversity and equal opportunities

As a reflection of its convictions and in compliance with the ILO convention 111, 50Hertz is committed to fostering diversity and strictly adheres to any discriminatory conduct in all aspects of professional life. All of our employees enjoy equal rights regardless of their ethnic origin, age and gender. Their sexual orientation, religious affiliation, political views, national or social origin, or any other factors. In the reporting year, 50Hertz became a member of the German Diversity Charta, a working initiative for fostering diversity in companies and institutions, thus reinforcing an open and appreciative corporate culture.

Equal opportunities for men and women: This goal is part of the "Equality Charter of the BCE, which 50Hertz has signed. The Company is committed to fostering diversity and equal opportunity also means giving people with health-related disabilities the same opportunities as people without disabilities. We concluded an inclusion agreement in 2015 with the Works Council, the Spokesmen's Committee, and the representative body for disabled employees at 50Hertz, which contains measures aimed at supporting people with disabilities in their working life. An internal inclusion team is charged with implementing and monitoring the agreement. The focus is on workplace-specific requirements such as workplace training, tools, or workplace equipment. An exchange of opinions with employees is facilitated through various platforms (see Stakeholder Engagement section).

The Survey “Sag es!” (Say it!). The last Employee Survey took place in 2018 in Germany. The in-house initiative "50:50 – das Frauenwerknetz" (The Women’s Network) works towards promoting the development of personal and professional competence and the presence and influence of women at 50Hertz. The EntgTranspG (Entgelttransparenzgesetz: German Remuneration Transparency Act) entered into force on 6 July 2017. 50Hertz Remuneration GmbH has submitted its first report on equal opportunities and equal pay in the Management Report of 31 December 2017.

At 50Hertz, fostering diversity and equal opportunity also means giving people with health-related disabilities the same opportunities as people without disabilities. We concluded an inclusion agreement in 2015 with the Works Council, the Spokesmen’s Committee, and the representative body for disabled employees at 50Hertz, which contains measures aimed at supporting people with disabilities in their working life. An internal inclusion team is charged with implementing and monitoring the agreement. The focus is on workplace-specific requirements such as workplace training, tools, or workplace equipment. An exchange of opinions with employees is facilitated through various platforms (see Stakeholder Engagement section).
3.4. Workability

GRI 404-1, G4-EUS 4.4

Employees of 50Hertz benefit from a family-friendly work environment and the opportunity to find a work-life balance. In order to give employees the chance to take on responsibilities other than managing childcare, there is a company agreement promoting compatibility of work and family. The agreement regulates questions of parental leave, support services, flexible work hours, special leave and sabbaticals, as well as professional support. In the 50Hertz Netzquartier building, there is also a day care centre for the children of our employees, which also offers spaces for children from the neighbourhood. Beyond that, we have established a parent-child office for short-term childcare needs.

3.4.7. Parental leave

GRI 404-5

Together with the General Works Council and the IG BCE, an agreement was established on fostering and maintaining the employability of our staff. This agreement provides a basis for personnel policies that will help us face the effects of demographic change. Our objective is for employees to be able to carry out their work activities without any limitations until they reach their regular retirement age.

Percentage of employees going into retirement in the next 5 years

<table>
<thead>
<tr>
<th>Gender</th>
<th>Total</th>
<th>50H</th>
<th>G4-EUS 4.4</th>
</tr>
</thead>
<tbody>
<tr>
<td>M</td>
<td>1,2%</td>
<td>1%</td>
<td>1.2%</td>
</tr>
<tr>
<td>F</td>
<td>5,7%</td>
<td>5%</td>
<td>5.7%</td>
</tr>
</tbody>
</table>

Total Sick Leave Transmission

<table>
<thead>
<tr>
<th>Gender</th>
<th>DIR 4.2</th>
<th>G4-EUS 4.4</th>
</tr>
</thead>
<tbody>
<tr>
<td>M</td>
<td>0%</td>
<td>0%</td>
</tr>
<tr>
<td>F</td>
<td>1%</td>
<td>1%</td>
</tr>
</tbody>
</table>

Senior Manager

<table>
<thead>
<tr>
<th>Gender</th>
<th>Total</th>
<th>50H</th>
<th>G4-EUS 4.4</th>
</tr>
</thead>
<tbody>
<tr>
<td>M</td>
<td>12.82%</td>
<td>12.8%</td>
<td>12.8%</td>
</tr>
<tr>
<td>F</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
</tr>
</tbody>
</table>

Direct leader

<table>
<thead>
<tr>
<th>Gender</th>
<th>Total</th>
<th>50H</th>
<th>G4-EUS 4.4</th>
</tr>
</thead>
<tbody>
<tr>
<td>M</td>
<td>6.53%</td>
<td>6.5%</td>
<td>6.5%</td>
</tr>
<tr>
<td>F</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
</tr>
</tbody>
</table>

White collar

<table>
<thead>
<tr>
<th>Gender</th>
<th>Total</th>
<th>50H</th>
<th>G4-EUS 4.4</th>
</tr>
</thead>
<tbody>
<tr>
<td>M</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
</tr>
<tr>
<td>F</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
</tr>
</tbody>
</table>

3.4.8. Training and education

GRI 404-1, G4-EUS 4.4

The company can only reach its corporate goals if the staff is highly qualified and thoroughly informed about current developments. Employees are therefore offered individually tailored education and training opportunities and relevant additional qualifications. Systematic succession planning guarantees that a sufficient number of potentially suitable employees are available for all management positions, and that we can fill vacancies from within the company whenever possible. To that end we identify and develop talent – for instance through supervising doctoral, bachelor's, and master's theses in cooperation with Ella Group. 50Hertz obtains qualified new talent through our own internal apprenticeship programme, a 24-month trainee programme and by hosting internships and supervising doctoral, bachelor's and master's theses in cooperation with Ella Group. 50Hertz obtains qualified new talent through our own internal apprenticeship programme, a 24-month trainee programme and by hosting internships and supervising doctoral, bachelor's and master's theses. In 2018, a total of 35 student employees and 5 trainees worked for 50Hertz. Currently, 20 young men and women are completing their industrial or business apprenticeships, which corresponds to a trainee rate of 1.9%. On average, each employee received 1176 hours of training in the reporting year, excluding regular safety training. In addition, management staff are offered 50Hertz-specific training modules for developing individual leadership skills. Since 2014, 125 management employees (division, department and team heads) have participated, working cross-departmentally and cross-functionally on specific cases from their day-to-day management practice.

3.4.9. Occupational health and safety

GRI 404-1, G4-EUS 4.4

At 50Hertz, protecting the health and safety of employees is the highest priority, as is underscored by the guideline on occupational health and safety, which is binding for all employees. The occupational health and safety area oversees a company-wide occupational safety management system pursuant to OSHAS 18001:2007. The occupational safety management system was again successfully certified according to OSHAS 18001:2007 in November 2017.

Occupational health and safety and Injury and illness prevention are integrated into our corporate strategy and practiced by all employees as they go about their daily business. Every employee is instructed on how to be conscious of hazards, report them immediately and submit suggestions for promoting safe and healthy working conditions. In the fiscal year, occupational health and safety was once again one of the key projects in 50Hertz’s business plan. In 2018, the large-scale campaign "gibi" (pay attention) was initiated in order to raise employees' and suppliers' awareness of issues related to occupational health and safety. By taking specific measures and providing information material, the campaign has a direct impact on occupational health and safety. The personal protective equipment (PPE) used by workers is always kept up to date, new PPE is veterinary-tested and the catalogue is adapted in line with the respective requirements.

Occupational health and safety is not limited to our own employees. The stringent 50Hertz standards also apply to contracted companies working on 50Hertz construction sites. During the contracting process and later via IT-supported construction monitoring by specially trained 50Hertz employees, it is ensured that suppliers comply with 50Hertz's strict safety requirements. Special instructions for guaranteeing occupational health and safety in contracting external companies for work in the scope of the 50Hertz transmission grid (OAPN) have been binding on our employees since May 2018.

During the 2018 reporting year, three reportable accidents occurred at 50Hertz. We therefore met our target for accident rate and accident severity in 2018. With the aim of avoiding future accidents at work, each accident was thoroughly evaluated and mitigating measures concerning occupational safety taken from this and implemented. At 11 in total, the number of work-related accidents in contracted companies declined compared with the prior year. In 2018, 2017 and 2016 there were also no fatalities.

3.4.10. Safety inspections

From 1 July 2017, all new contracts at 50Hertz include an agreement for quality assurance on construction sites, including an unrestricted right for 50Hertz to carry out checks if the required standards are not met, there is a penalty point system, as well as an escalation model system. In this connection, further measures for future compliance with safety regulations are set out by a sufficient number of agreed inspection rules binding for 2018. With 1190 inspections performed as of December 2018 this target was exceeded.

3.4.11. Safety trainings

Employees in the professional departments are instructed six times per year those in the engineering and commercial departments once per year. We also conduct an annual occupational safety competition to further raise awareness and motivate our staff. On the one hand, the number of prior-year accidents is taken into consideration and on the other, knowledge on occupational safety is tested and deepened in a practical section that differs every year.

Number of employees on parental leave 01.01.2018-31.12.2018

<table>
<thead>
<tr>
<th>Gender</th>
<th>Total</th>
<th>50H</th>
<th>G4-EUS 4.4</th>
</tr>
</thead>
<tbody>
<tr>
<td>M</td>
<td>5</td>
<td>5%</td>
<td>5%</td>
</tr>
<tr>
<td>F</td>
<td>50</td>
<td>50%</td>
<td>50%</td>
</tr>
</tbody>
</table>

Male

<table>
<thead>
<tr>
<th>Gender</th>
<th>Total</th>
<th>50H</th>
<th>G4-EUS 4.4</th>
</tr>
</thead>
<tbody>
<tr>
<td>M</td>
<td>4</td>
<td>4%</td>
<td>4%</td>
</tr>
<tr>
<td>F</td>
<td>49</td>
<td>49%</td>
<td>49%</td>
</tr>
</tbody>
</table>

Female

<table>
<thead>
<tr>
<th>Gender</th>
<th>Total</th>
<th>50H</th>
<th>G4-EUS 4.4</th>
</tr>
</thead>
<tbody>
<tr>
<td>M</td>
<td>1</td>
<td>1%</td>
<td>1%</td>
</tr>
<tr>
<td>F</td>
<td>49</td>
<td>49%</td>
<td>49%</td>
</tr>
</tbody>
</table>

2015 2016 2018

<table>
<thead>
<tr>
<th>Gender</th>
<th>Total</th>
<th>50H</th>
<th>G4-EUS 4.4</th>
</tr>
</thead>
<tbody>
<tr>
<td>M</td>
<td>12</td>
<td>1.2%</td>
<td>1.2%</td>
</tr>
<tr>
<td>F</td>
<td>35</td>
<td>3.5%</td>
<td>3.5%</td>
</tr>
</tbody>
</table>

3.4.11. Safety inspections

From 1 July 2017, all new contracts at 50Hertz include an agreement for quality assurance on construction sites, including an unrestricted right for 50Hertz to carry out checks if the required standards are not met, there is a penalty point system, as well as an escalation model system. In this connection, further measures for future compliance with safety regulations are set out by a sufficient number of agreed inspection rules binding for 2018. With 1190 inspections performed as of December 2018 this target was exceeded.

3.4.11. Safety trainings

Employees in the professional departments are instructed six times per year those in the engineering and commercial departments once per year. We also conduct an annual occupational safety competition to further raise awareness and motivate our staff. On the one hand, the number of prior-year accidents is taken into consideration and on the other, knowledge on occupational safety is tested and deepened in a practical section that differs every year.
3.5. Suppliers, local added value and human rights

3.5.1. Number of suppliers

SDG 12

<table>
<thead>
<tr>
<th>Year</th>
<th>Amount spent outside EU</th>
<th>%</th>
<th>Amount spent inside EU</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>2016</td>
<td>99.9%</td>
<td></td>
<td>0.1%</td>
<td></td>
</tr>
<tr>
<td>2017</td>
<td>99.9%</td>
<td></td>
<td>0.1%</td>
<td></td>
</tr>
<tr>
<td>2018</td>
<td>99.8%</td>
<td></td>
<td>0.2%</td>
<td></td>
</tr>
</tbody>
</table>

3.5.2. Local added value

In 2018, 50Hertz purchased goods and services totaling EUR 921m from companies headquartered in Germany. Of this amount, EUR 16m, or 1.6%, went to companies based in 50Hertz’s grid area.

The lower percentage compared to 63% in 2017 is primarily due to awarding the contract for a submarine cable to a company located in the Ostwind 2 wind farm (Westlich Adlergrund cluster CWA 2) of EUR 52m to a syndicate based in Cologne. This and other orders will be called by the companies in subsequent years as goods delivered and services provided.

3.5.3. Corporate citizenship

50Hertz supports numerous projects in its grid area, primarily relating to cultural, energy, and environmental education, as well as youth and social affairs. Clear management and organisational structures have been established for the implementation of our many social activities. Our Communications and Public Affairs department is responsible for our engagement. The Department coordinates with management to set the goals, coordinate the activities and examine inquiries for worthy projects. Our guideline for donations and sponsoring defines our general support principles, assessment criteria and the organisational process transparently and consistently, and is binding for all employees. When granting donations and sponsoring support, it is always ascertained that the cause is commensurate with our corporate values, is geared towards sustainability, is fair for Environment for our society and the public and follows the defined process.

In the surroundings of the headquarters, the 50Hertz Netzquartier Berlin, 50Hertz, a good corporate citizen, actively contributes to making the new residential and work space a platform for entering the world of the professional art market, - as the Hamburger Bahnhof Museum for Contemporary Art in Berlin, held annually in the Netzquartier building. Together with the employees but youngsters from the neighbourhood as well. In the surroundings of the headquarters, the 50Hertz Networking Office, sees itself as a good corporate citizen, which actively contributes to making the new residential and work area via their households to finance their expenses. In the fiscal year 2018, 50Hertz’s grid area.

3.5.4. Human rights

In 2019, 50Hertz plans to compensate for the CO2 emissions produced by air travel by promoting electrification projects in the Global South.

50Hertz expresses its commitment to respecting human rights, the right to privacy, personal safety and freedom of expression, as well as ownership rights of its employees, residents and customers. 50Hertz also assumes responsibility for compliance with social standards in the supply chain. For this reason, 50Hertz is not only a member of the UN Global Compact, it is also committed to the core labour standards of the International Labour Organisation (ILO). In order to ensure that business partners also observe international rules on human rights – such as the prohibition on forced and child labour – sustainability and ethics are essential components in the assessment of suppliers and service providers.

50Hertz raises awareness for sustainable conduct in regular supplier meetings to ensure that respect for compliance with ethical principles and guidelines continues to grow in the long term. All orders are placed centrally. As a result, all of 50Hertz’s business locations are examined to ensure their compliance with human rights obligations. The plan is to gradually expand supply chain management to include sustainability topics over the next few years. A common code of conduct for suppliers of Elia Group is currently under review and is to become a binding component of a supplier contract in future. In the reporting year, the first risk assessment on sustainability issues and human rights was carried out in the form of desk research for the 20 largest suppliers, which have a total order value of more than EUR 378m and a share in 50Hertz’s business locations.

3.6. Stakeholder Engagement

3.6.1 Stakeholder dialogues

As part of the materiality analysis process, the 50Hertz stakeholder environment was analysed and defined. The corporation regularly contacts and exchanges information with these stakeholder groups.
### Stakeholder environment

<table>
<thead>
<tr>
<th>Finance</th>
<th>Environment/Society</th>
<th>Market</th>
</tr>
</thead>
<tbody>
<tr>
<td>Network study group</td>
<td>Electricity industry group committee</td>
<td></td>
</tr>
<tr>
<td>Visitor groups</td>
<td>Science advisory board</td>
<td>pfafic organisation</td>
</tr>
<tr>
<td>Visitors</td>
<td>Business day</td>
<td>pfafic organisation</td>
</tr>
<tr>
<td>Annual reports</td>
<td>EE conference</td>
<td>pfafic organisation</td>
</tr>
<tr>
<td>Parliament meetings</td>
<td>Supplier day</td>
<td>pfafic organisation</td>
</tr>
<tr>
<td>Energy lunch in the network quarter</td>
<td>Customer day</td>
<td>pfafic organisation</td>
</tr>
<tr>
<td>System leadership</td>
<td>50Hertz art tour</td>
<td>pfafic organisation</td>
</tr>
<tr>
<td>Stakeholder participation</td>
<td>Hands-on exhibition</td>
<td>pfafic organisation</td>
</tr>
<tr>
<td>Digital purchasing platform</td>
<td>Social media</td>
<td>pfafic organisation</td>
</tr>
<tr>
<td>Universities</td>
<td>Stakeholder advisory board</td>
<td>pfafic organisation</td>
</tr>
<tr>
<td>Dissemination society</td>
<td>University cooperations</td>
<td>pfafic organisation</td>
</tr>
<tr>
<td>DGK activities</td>
<td>Dissertations, master’s and bachelor’s theses</td>
<td>pfafic organisation</td>
</tr>
<tr>
<td>DGK activities</td>
<td>WindNODE conference</td>
<td>pfafic organisation</td>
</tr>
<tr>
<td>DGK activities</td>
<td>RGI meeting</td>
<td>pfafic organisation</td>
</tr>
<tr>
<td>DGK activities</td>
<td>Conference ‘Controlling load flows, strengthening European electricity trading’</td>
<td>pfafic organisation</td>
</tr>
</tbody>
</table>

### 3.6.2. Cooperations and innovations

50Hertz is lead coordinator of the WindNODE joint project, in which over 70 project partners in the northeast German model region are working for four years in total on common solutions for integrating even larger amounts of renewables into the power system as efficiently as possible. The list of participants includes energy supply companies, grid operators and high-tech specialists, but also companies from the automotive industry, the supply and disposal sector, housing and retail enterprises, as well as universities and research institutions in the region. WindNODE encompasses all six northeast German states including Berlin and is under the auspicies of the six state premiers and the mayor of Berlin. The consortium Siemens and Stromnetz Berlin, as well as economic development agencies Berlin Partner, Energy Saxony and Nordostkurier Bliandenburg join 50Hertz in the strategic control of WindNODE. The flexibility platform, an integral part of the project, was trialled in November 2018. This digital purchasing platform enables electricity consumers, electricity producers and storage operators to offer services that are appropriate for the region and flexible in terms of when they are rendered, which ensures that less renewable energy has to be restricted during grid bottlenecks. A scientific council was established for the purpose of regular exchanges between science and practice. The volunteer committee currently consists of 16 professors from the fields of energy technology, energy industry, energy law and energy policy. The council meets once or twice a year to discuss and assess current topics and future issues relevant to 50Hertz. In 2018, both half-yearly meetings focused on the issue “Optimisation of existing grids and innovative technologies for the energy transition”. An important aspect of its work is the initiation and execution of joint research and development projects and studies, as well as the supervision of dissertations, bachelor’s and master’s these. Here, there are also plans to integrate sustainability topics in this dialogue in future.

Beyond this, 50Hertz has worked with a number of universities in the balancing zone for many years. The topics of our joint research deals with, for instance, the voltage quality of extra high-voltage grids, the operation of three-phase current and direct current on one pylon, the determination of critical conditions in the 50Hertz grid, or the implications of the energy transition for the economy, politics and society. In addition, we are active at the universities and research institutions by regularly giving practice-oriented lectures, talks and workshops.

For 50Hertz, active lead management and participation in research and development projects are an integral part of innovation management. In diverse cooperations with academic and industry partners, focus is largely placed on activities in the areas of new technology, energy markets and system security, the integration of renewable energies and the required development of the electrical system. Overall, around EUR 2m (prior year: around EUR 3m) was spent on research and development projects in 2018. This was counterbalanced by EUR 0.25m (prior year: around EUR 0.25m) that 50Hertz received in public non-repayable subsidies.

Together with various European environmental associations and other transmission system operators, 50Hertz has founded the Renewables Grid Initiative (RGI), which supports grid expansion for the effective integration of renewable energies across Europe, driving forward the dissemination of innovative consultation practices in the process (further selected memberships page 38).

### 3.6.3. Public acceptance

When planning and implementing the grid expansion, 50Hertz takes a comprehensive dialogue and participation approach. The involvement of relevant stakeholder groups plays a vital role when it comes to sustainable grid expansion. Firstly, regional and local stakeholder groups are carefully analysed and issues, questions and concerns of those living locally are addressed. For this, 50Hertz follows the VDI 7000 standards. This allows 50Hertz to develop and implement a participation plan together with the region, based on both the standards of early public participation that were a success and the project specifications of each project in the regions in which existing capacities are being increased or new transmission substations and lines are being built. The need for public participation and the corresponding citizen participation requirements vary and the extent to which participation is desired can be varied. 50Hertz wants to align itself to the specific needs and engage in dialogue locally. This is achieved through trustful and continuous communication, close cooperation with local authorities, and by means of a standardised “tool kit”.

Internal project-related guidelines define the timelines and interplay between project planning, approval, public participation and stakeholder management. This includes comprehensive lessons learned processes, which enable the company to continuously develop the standardised “tool kit” for public participation at 50Hertz. Moreover, 50Hertz participates in the debate on the quality of public participation, for example, in the Alliance for a Diverse Democracy of the Bertelsmann Foundation and as a member of the Dialog-Gesellschaft e.V.
Cooperation with universities and partners

Target groups
- Policy and administration
- Citizens’ initiatives
- Residents
- Public interest bodies
- NGOs

Participation
- World Café
- Group conferences
- Planning panels
- Dialogue mobile
- 1:1 discussions
- Advisory board

Dialogue
- Work groups (across all Federal states)
- Information market
- Press talks
- Hotline
- Launches
- Regional events
- Project presentation

Information
- Public relations
- Newsletter
- Printed material
- Website

As part of the consultation on NEP, the 4 transmission system operators are holding information and dialogue events, where selected procedures, methods and used data will be presented for the 1st draft of the NEP. Subsequently to this, opinions about it can be given.
3.7. Environmental aspects

3.7.1. Management approach

Environmental and social sustainability, as well as a clear commitment to environmental protection and the conservation of resources are all integral components of the corporate strategy. 50Hertz is a forerunner in the integration of renewable energies into the entire electrical system. In 2018, around 57% of gross electricity consumption in the 50Hertz balancing zone came from wind and photovoltaic power as well as biomass, hydropower and other renewable energies. The development of the extra-high-voltage grid is necessary for transporting steadily increasing amounts of renewable energies over long distances and to ensure the security of the electricity supply and an effective electricity market. Our goal is to keep the impact of 50Hertz’s plants and activities on people and natural habitats to an absolute minimum. Therefore, compliance with the NOA’s principle is a matter of course for 50Hertz. NOA’s states a goal of the environment maximisation and improving its management system. To gradually further improving its environmental performance, energy-related performance and compliance, within engineered implementation of environmental requirements is controlled by means of company guidelines and process instructions, which are constantly updated and adapted. In our environmental protection organisation guideline, 50Hertz has defined concrete obligations and tasks. Principally, management is responsible for environmental protection. It defines the goals and organisation of the Company’s environmental protection efforts. Within management, the Chief Technical Officer assumes the function of environmental officer. The management also appoints the environmental coordinators, waste and water protection officers, who advise the entire organisation on environmental issues.

50Hertz ensures the availability of all relevant information and all required resources for fulfilling the strategic and operative objectives relating to energy efficiency and environmental protection. Environmental protection activities are documented internally in annual environmental reports. The Environmental Report for the 2018 reporting year will be published in March 2019. For this reason, some of the figures mentioned are based on estimates and have been marked.

50Hertz consistently and actively works on continuously improving its environmental performance, energy-related performance and improving its management system. To gradually further develop operational environmental protection and energy management, you also need to raise the awareness of and actively involve employees, which are motivated to act in an environmentally friendly and energy-efficient way. The legal requirements for training are met. While the law requires water protection and waste officers to attend two-day training every two years, at 50Hertz they receive one day of training every year. The training for employees and hazardous materials officers involved in the hazardous materials process is provided every five years. Individual company departments, such as the Procurement/ Facility Management Department and the project units, are given training as required.

As of 1 July 2017, all new supplier contacts at 50Hertz include an ‘agreement for quality assurance on construction sites’, which contains matters from the precautionary principle in environmental protection, among other things. Compliance with these is regularly assessed via IT-supported construction site inspections. In the reporting year, 1,910 construction site inspections were carried out. The common code of conduct for suppliers of Elia Group, which is currently under review and binding for all suppliers, contains additional principles on environmental protection and resource conservation.

3.7.2. Waste disposal

When it comes to handling waste, 50Hertz’s top priority is prevention. However, the annual waste production and composition is heavily dependent on restructuring and dismantling projects, as well as compensatory and replacement measures. A year-to-year comparison is therefore not appropriate. When dealing with waste that cannot be prevented, we act on the principle ‘Avoid – reuse – reduce – recycle – dispose’. When we build, convert or dismantle a system, we dispose of any parts we no longer need in resource-friendly ways.

Waste disposal 2018

| Tones | 53,021 |
| 95% | 51,273 |
| 5% | 1,748 |
| Recycling rate | 62% |
| Disposal of | 43,219 |
| Hazardous waste | 11,700 |
| Non-Hazardous waste | 31,519 |

50Hertz was able to comply with the legally prescribed recycling requirement (recycling before disposal at a recycling rate of about 82%). In the 2018 reporting year, two larger environmental remediation projects took place in Ragow and Berlin Charlottenburg. These projects largely related to towers that were cleaned or disposed of properly if they could not be cleaned.

3.7.3. Biodiversity

It is the policy of 50Hertz to keep its impact on nature and the environment, biodiversity as low as possible. During permit approval procedures for project planning, we not only consider the economic needs of residents and technological concerns, but always keep in mind the protection of plant and animal life in the preliminary stages of such procedures, environmental impact assessments are carried out to minimise any nature conservation conflicts at an early stage. Then an appropriate corridor is identified in which, in a subsequent step, the exact path of the line through that corridor is mapped and a list of necessary protective, compensatory and replacement measures is compiled. All of these examinations are conducted together with external environmental planners, routing experts and, if necessary, other scientific and nature conservation specialists. Only once the entire process is completed can the construction project commence – under external ecological construction supervision. Site preparation and construction schedules are implemented in ways that minimise even the temporary impact on natural features, take conservation periods and requirements into consideration early in the process, and obligate companies subcontracting for 50Hertz to consider the ecological aspects of their operations. Following this, a final assessment is performed.

According to the BNatSchG (‘Bundesnaturschutzgesetz’): Federal Act for the Protection of Nature, there is an obligation to avoid causing preventable damage to nature and the landscape or to otherwise keep it as low as possible. Whenever possible and reasonable, lines are bundled with existing overhead lines and infrastructures such as railway, fields and highways. Line routes are adapted to the local natural features so as to impact the integrity of the landscape as no more than necessary. Where interference is unavoidable, 50Hertz takes compensatory and replacement measures. These can be divided into six categories: planting measures, species protection, forestation, mitigating impacts and other measures. When planning and implementing compensatory and replacement measures, 50Hertz involves the affected communities, conservation agencies, interested citizens and NGOs early in the process. 50Hertz works with them as partners to develop suitable plans early on and suggests these to the authorities as part of our approval planning. For this purpose, regional eco pools are being used more and more. Eco pools are contributions to projects of other organisations, as well as compensation payments, which enable more comprehensive measures than planting individual replacement plants and are therefore more effective, efficient and sustainable. In 2017, 50Hertz adopted guidelines for targeted compensation management. These are necessary for successful approval and implementation of the measures. An internal assessment commission meets every two months to decide on the measures and rate them according to their necessity and scientific and nature conservation specialists. Only once the entire process is completed can the construction project commence – under external ecological construction supervision. Site preparation and construction schedules are implemented in ways that minimise even the temporary impact on natural features, take conservation periods and requirements into consideration early in the process, and obligate companies subcontracting for 50Hertz to consider the ecological aspects of their operations. Following this, a final assessment is performed.

There are many different protection zones in the 50Hertz grid area, which are recorded in a cadastral. The PMH protection zones, national parks and biosphere reserves are displayed in the picture. Among other things, the grid area contains many bird sanctuaries, which 50Hertz makes sure it protects when building new lines.
To build overhead lines in forested areas, we generally have to establish aisles because the lines need enough space to the sides and must be high enough off the ground to maintain the necessary safety distances. Sections of these aisles therefore have to be regularly kept clear of trees. Trees and shrubs, however, are habitats for countless species of animals and plants. The goal of 50Hertz is to impact these natural spaces as little as possible in the long term, thereby increasing biodiversity under the lines. Using a system of ecological aisle management (Ökologisches Schneisenmanagement or ÖSM) developed in 2010 in cooperation with Erfurt University, the company plans and manages line routes with foresight, minimal impact and ecological sustainability: The aisle under an overhead line is redeveloped in ways that restore natural habitats while still facilitating safe operation. In the course of our project, the aisle therefore develops into a biologically diverse and valuable natural space. 50Hertz applies the ÖSM system as mandated to new line route construction, and also to existing line routes on a voluntary basis.

There are many different protection zones in the 50Hertz grid area, which are recorded in a cadastre. The FFH protection zones, national parks and biosphere reserves are displayed in the picture. Among other things, the grid area contains many bird sanctuaries, which 50Hertz makes sure to protect when building new lines.
SOLOMONS' WATERPROOFING GUIDELINES FOR NETWORKS 3.7.4. Water protection

SOLOHertz is committed to effective water protection. As the business activities of SOLOHertz do not result in significant water usage, its responsibility in this regard is not so much to reduce water consumption, but to consider water resources in the ground during grid and substations projects and to avoid water and soil pollution with hazardous materials. For instance, SOLOHertz has installed special safety features in oil-containing systems. To protect the natural environment, elaborate constructions are installed beneath transformers in substations to prevent drips from entering the soil. The safety systems are inspected regularly by maintenance technicians and refurbished or replaced when needed. Waste water is only discharged with appropriate permission from water authorities and if it was regularly tested for hazardous substances. With regard to the water protection, the WHG (Wasserhaushaltsgesetze), Water Resources Act) and state-specific systems regulations (WassG) are of particular importance to SOLOHertz. Employees are trained in the environmentally friendly operation of our systems and water protection officers are kept continually updated on all new developments. In the grid area, the requirements of the WHG and WassG are especially relevant for the coastal regions of Mecklenburg-Western Pomerania. Thre submarine cable routes of the Osewind 1 line construction project, which is currently underway, run south from the Western Adour cluster, past the island of Rügen, through Greifswalder Bodden to their landing site near Lubmin. In the landing zone, we have to bore under sensitive natural conservation areas and valuable biotopes. By using the low-impact, ditchless horizontal flush drilling method, SOLOHertz significantly reduces interference with flora and fauna in the dune landscape. In addition, SOLOHertz is an important contributor to making the Baltic Sea safe for people and the environment. Therefore, every preparation includes the clearing of historical waste at the bottom of the Baltic Sea, such as weapons from previous world wars.

### Ecological Aisle Management (EAM)

<table>
<thead>
<tr>
<th>Measures</th>
<th>Area in Hectares</th>
</tr>
</thead>
<tbody>
<tr>
<td>Edge of forest, Kölziner Tannen</td>
<td>1.8 ha</td>
</tr>
<tr>
<td>Eco-account, Suckower Tannen</td>
<td>14 ha</td>
</tr>
<tr>
<td>Carneland, Biemerswindle Schönwalde</td>
<td>5.6 ha</td>
</tr>
<tr>
<td>Biotope management NABU area</td>
<td>1.9 ha</td>
</tr>
<tr>
<td>Edge of forest eco-account, Hohenhieritz</td>
<td>2.5 ha</td>
</tr>
<tr>
<td>Edge of forest structuring, Satow meadow orchard</td>
<td>9.8 ha</td>
</tr>
<tr>
<td>Crawling, Mahlspehrer Fern</td>
<td>6 ha</td>
</tr>
<tr>
<td>Hohenballin hedges</td>
<td>6 ha</td>
</tr>
<tr>
<td>NABU project, Marxahner Fern</td>
<td>1.8 ha</td>
</tr>
<tr>
<td>Biotope management, Allendorf municipal forest</td>
<td>25 ha</td>
</tr>
<tr>
<td>Wild flower meadow, Külsöer Mühle</td>
<td>0.4 ha</td>
</tr>
<tr>
<td>Edge of forest pond, Rochhauer Heide</td>
<td>13 ha</td>
</tr>
<tr>
<td>Edges of forest, Dobbener Heide</td>
<td>12.6 ha</td>
</tr>
<tr>
<td>Biotope management, Harz conservation area</td>
<td>3.2 ha</td>
</tr>
<tr>
<td>Pilot line, Hummelshain</td>
<td>9.1 ha</td>
</tr>
<tr>
<td>Pilot line, Oberwinkelbach</td>
<td>1.8 ha</td>
</tr>
<tr>
<td>Biotope structuring, Buppenendorf</td>
<td>1 ha</td>
</tr>
<tr>
<td>Slope planting, Burkhardtisdorf</td>
<td>0.3 ha</td>
</tr>
<tr>
<td>Grassland seed test area</td>
<td>0.5 ha</td>
</tr>
</tbody>
</table>

- 116.3 ha

**Table 6.5**

Extra-high-voltage lines harm bird life Hence. SOLOHertz also makes a huge effort to protect birds and minimise negative impact. In 2017, a new species-specific method was developed in the course of line construction projects for systematically determining the effects on species populations to enable the identification of targeted protective and compensatory measures. There were plans to install 30 km of bird protection markers in the existing grid in 2018. Due to an accident in the reporting year, the installation was suspended until the accident has been dealt with and an accident avoidance strategy has been continued in 2019 as planned. 50Hertz also continues to actively develop. The installation of bird protection markers will be supported by the set-up of the “Vogelfund und Stromleitung” (dead bird fund and power lines) hotline by NABU (Naturschutzbund Deutschland), which also promotes the objectives of the EU and the federal government for reducing CO2 emissions, particularly by expanding the grid, which increases the share of CO2 neutral energy sources, but also by optimising the company-wide carbon footprint. In 2015, an external energy audit according to the DIN EN 16247-1 standard was commissioned for the first time to systematically record the energy consumption of our systems and administrative buildings. This audit is set to be repeated in 2019. As yet, there are no current, robust figures available on energy consumption in 2018. SOLOHertz is looking into introducing a process for determining consumption figures during the year. The energy audit revealed optimisation potential across the Company. The feasibility of which was carefully examined in terms of economy and sustainability. In 2016, SOLOHertz moved to its new headquarters, the “SOLOHertz Quartier”, in Berlin-Mitte. Sustainability was a key aspect of the planning and construction of the headquarters building. SOLOHertz now focuses on energy efficiency, ecology, utilisation options and accessibility. The SOLOHertz Netzpark has received the internationally recognised Gold Award of the German Association for Sustainable Building (Deutsche Gesellschaft für Nachhaltiges Bauen – DGNB) and the American LEED Standard (Leadership in Energy and Environmental Design). For new buildings, such as the regional centres in Binsdorf, Hamburg Ost and Berlin Charlottenburg, aspects of sustainable construction in terms of energy use have already been taken into account in the planning and implemented where possible.

#### 3.7.5. Energy consumption

Energy consumption

<table>
<thead>
<tr>
<th>MWh</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Electricity</td>
<td>50,744.187</td>
</tr>
<tr>
<td>District heating</td>
<td>2,637.109</td>
</tr>
<tr>
<td>Fuel (power)</td>
<td>52,920</td>
</tr>
<tr>
<td>Fuel (diesel)</td>
<td>5,799,063</td>
</tr>
<tr>
<td>Natural gas</td>
<td>788,442</td>
</tr>
<tr>
<td>Total energy consumption</td>
<td>59,831.710</td>
</tr>
</tbody>
</table>

The vehicles in the fleet have a large impact on the carbon footprint, but are indispensable for comprehensive coverage of our extensive grid area and quick access to our systems. In 2018, these vehicles produced 1,758.18 tonnes of CO2. The vehicles in the fleet have a large impact on the carbon footprint, but are indispensable for comprehensive coverage of our extensive grid area and quick access to our systems. In 2018, these vehicles produced 1,758.18 tonnes of CO2.

A new location concept emerged from the efficiency project as a long-term factor, which will come into effect in 2019. SOLOHertz is currently increasing its locations in northern and eastern Germany from seven to ten. Among other things, this will decrease the driving distance and will therefore also lead to a reduction in greenhouse gas (GHG) emissions. Moreover, electric and hybrid vehicles are being tested and selected as part of fleet management. For reasons of efficiency, there are no plans to use them extensively at present. The fleet is constantly updated with the latest technology in the course of procuring replacements. Vehicles that comply with the EURO 5 emission standard were replaced with vehicles that adhere to the EURO 6 emission standard.
3.7.6. Emissions

We use sulphur hexafluoride (SF6) in our contactors, transformers and gas-insulated switchgear. This gas is a central operating material at 50Hz because of its excellent insulating and arc properties. At the same time, however, SF6 has high greenhouse potential, so great caution is taken in transporting, storing and using the gas. 50Hz complies with the requirements of the European F-Gas Regulation (EU) no. 517/2014, which was updated in 2019. Since 2003, the company has worked in accordance with the Voluntary Commitment of SF6 Producers and Users (Freiwillige Selbstverpflichtung der SF6-Hersteller und -Nutzer). Its goal is to reduce the loss rate of 0.8% of the total in 2004 to 0.1% in 2020. In the Berlin-Charlottenburg substation, a new kind of gas-insulated 10 KV switchgear is being installed, which instead of the conventional insulating gas SF6 uses a gas mix with much lower greenhouse potential. The gas mix called g³ has the same technical properties as SF6 but to up to 99% less harmful in terms of the greenhouse effect. As a result of conscientious handling and internal monitoring for operation and maintenance of our gas-insulated systems, in 2018 we came in significantly below the “Voluntary Commitment of SF6 Producers and Users” with a loss rate of 0.1%.

Various modes of transport are used for business trips. In the 50Hz is currently evaluating the gradual expansion of its client base management and thus the possibility of reducing its GHG emissions. In the 2018 reporting year, 1,222,000 kilometres were by public transport. 546,000 kilometres were travelled by long-distance train. Long-distance train journeys by using public transport. The calculated figure in the carbon footprint corresponds to 1,222 tonnes of CO₂ equivalents per person including grid losses and 32 tonnes of CO₂ equivalents per person excluding grid losses (basis: 1,027 employees).

The figures stated are estimates as of 31 December 2018. The following calculation bases and emission factors were used to calculate CO₂ equivalents: SF6/IPCC Fifth Assessment Report (AR5), vehicle fleet/direct fuel consumption, energy (electricity, district heating)/Federal Environmental Agency 2017 Scope 2 Guidance, business trips/information provided by service providers, Scope 3 Guidance.

<table>
<thead>
<tr>
<th>Greenhouse gas emissions</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Greenhouse gas emissions in 2018 in tCO₂ equivalent</td>
<td></td>
</tr>
<tr>
<td>DIRECT (SCOPE 1)</td>
<td></td>
</tr>
<tr>
<td>SF6 leakage</td>
<td>427,075</td>
</tr>
<tr>
<td>Company fleet*</td>
<td>1,290,000</td>
</tr>
<tr>
<td>Emergency generator and equipment</td>
<td>1,758,98</td>
</tr>
<tr>
<td>Total direct emissions</td>
<td>6,036,47</td>
</tr>
<tr>
<td>INDIRECT (SCOPE 2)</td>
<td></td>
</tr>
<tr>
<td>District heating*</td>
<td>184,60</td>
</tr>
<tr>
<td>Electricity consumption and equipment</td>
<td>1,897,62</td>
</tr>
<tr>
<td>Grid losses</td>
<td>1,222,000</td>
</tr>
<tr>
<td>Energy consumption own assets</td>
<td>24,310</td>
</tr>
<tr>
<td>Total indirect emissions</td>
<td>1,246,693</td>
</tr>
<tr>
<td>INDIRECT (SCOPE 3)</td>
<td></td>
</tr>
<tr>
<td>Air travel</td>
<td>295,50</td>
</tr>
<tr>
<td>Rail travel (long-distance)</td>
<td>0.00</td>
</tr>
<tr>
<td>Rail travel (local)</td>
<td>0.00</td>
</tr>
<tr>
<td>Total indirect emissions</td>
<td>300,56</td>
</tr>
<tr>
<td>Total amount</td>
<td>1,255,230</td>
</tr>
</tbody>
</table>

1 The figures stated are estimates as of 31 December 2018.
2 Estimated value as of 31 December 2018.

4. GRI reference table

GRI102-05
This annual Sustainability Report has been prepared in accordance with the Global Reporting Initiative (GRI) Standards: Core option. It is Elia Group’s second annual integrated report and covers the period from 1 January 2018 to 31 December 2018.

<table>
<thead>
<tr>
<th>Common (B)</th>
<th>Belgium (G)</th>
<th>Germany (C)</th>
<th>GRI number</th>
<th>GRI description</th>
</tr>
</thead>
<tbody>
<tr>
<td>X</td>
<td>X</td>
<td>102-1</td>
<td>Name of the organisation</td>
<td>(C) Activity report p. 6</td>
</tr>
<tr>
<td>X</td>
<td>X</td>
<td>102-2</td>
<td>Activities, brands, products, and services</td>
<td>(C) Activity report p. 7</td>
</tr>
<tr>
<td>X</td>
<td>X</td>
<td>102-3</td>
<td>Location of headquarters</td>
<td>(B) Sustainability report p. 5</td>
</tr>
<tr>
<td>X</td>
<td>X</td>
<td>102-4</td>
<td>Location of operations</td>
<td>(C) Sustainability report p. 40</td>
</tr>
<tr>
<td>X</td>
<td>X</td>
<td>102-5</td>
<td>Ownership and legal form</td>
<td>(C) Activity report p. 8</td>
</tr>
<tr>
<td>X</td>
<td>X</td>
<td>102-6</td>
<td>Markets served</td>
<td>(B) Sustainability report p. 5</td>
</tr>
<tr>
<td>X</td>
<td>X</td>
<td>102-7</td>
<td>Scale of the organisation</td>
<td>(C) Sustainability report p. 2</td>
</tr>
<tr>
<td>X</td>
<td>X</td>
<td>102-8</td>
<td>Information on employees and other workers</td>
<td>(B) Sustainability report p. 21</td>
</tr>
<tr>
<td>X</td>
<td>X</td>
<td>102-9</td>
<td>Supply chain</td>
<td>(C) Sustainability report p. 46</td>
</tr>
<tr>
<td>X</td>
<td>X</td>
<td>102-10</td>
<td>Significant changes to the organisation and its supply chain</td>
<td>(C) Activity report p. 8 9</td>
</tr>
<tr>
<td>X</td>
<td>X</td>
<td>102-11</td>
<td>Precautionary Principle or approach</td>
<td>(B) Sustainability report p. 54</td>
</tr>
<tr>
<td>X</td>
<td>X</td>
<td>102-12</td>
<td>External initiatives</td>
<td>(C) Sustainability report p. 45, p. 58</td>
</tr>
<tr>
<td>X</td>
<td>X</td>
<td>102-13</td>
<td>Membership of associations</td>
<td>(C) Sustainability report p. 41</td>
</tr>
<tr>
<td>X</td>
<td>X</td>
<td>102-14</td>
<td>Statement from senior decision maker</td>
<td>(C) Activity report p. 2, p. 15</td>
</tr>
<tr>
<td>X</td>
<td>X</td>
<td>102-15</td>
<td>Key impacts, risks, and opportunities</td>
<td>(C) Activity report p. 2, p. 15</td>
</tr>
</tbody>
</table>

2. Strategy

X | X | 102-15 | Key impacts, risks, and opportunities | (C) Activity report p. 2, p. 15 |

Corporate governance and financial report (B) Sustainability report p. 13 |
Corporate governance and financial report (G) Sustainability report p. 41 |
Corporate governance and financial report (G) Sustainability report p. 41 |
Corporate governance and financial report (G) Sustainability report p. 41
6. Reporting principles

102-45 Entities included in the consolidated financial statements

102-46 Defining report content and topic Boundaries

102-47 List of material topics

102-48 Restatements of information

102-49 Changes in reporting

102-50 Reporting period

102-51 Date of report reaporan

102-52 Reporting cycle

102-53 Contact point for questions regarding the Annual Report

102-54 Claims of reporting in accordance with the GRI Standards

102-55 GRI content index

GRI 103: Identified Material Aspects and Boundaries

103-1 Explanation of the material topic and its Boundary

103-2 The management approach and its components

103-5 Evaluation of the management approach

GRI 201: Economic performance

201-1 Direct economic value generated and distributed

201-2 Financial implications and other risks and opportunities for the organisation’s activities due to climate change

GRI 203: Indirect economic impacts

203-1 Development and impact of infrastructure investments and services supported

203-2 Significant indirect economic impacts, including the extent of impacts

GRI 204: Procurement practices

204-1 Proportion of spending on local suppliers
### GRI 205: Anti-Corruption

| X | X | 205-1 | Operations assessed for risks related to corruption | (B) Sustainability report p. 37 | (C) Sustainability report p. 46 |
| X | X | 205-2 | Communication and training on anticorruption policies and procedures | (B) Sustainability report p. 37 | (C) Sustainability report p. 46 |
| X | X | 205-3 | Confirmed incidents of corruption and actions taken | No incidents of corruption occurred during the reporting period |

### GRI 302: Energy

| X | X | 302-1 | Energy consumption within the organisation | (B) Sustainability report p. 37 | (C) Sustainability report p. 46 |
| X | X | 302-2 | Energy consumption outside of the organisation | (B) Sustainability report p. 37 | (C) Sustainability report p. 46 |

### GRI 304: Biodiversity

| X | X | 304-1 | Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas | (B) Sustainability report p. 37 | (C) Sustainability report p. 46 |
| X | X | 304-2 | Significant impacts of activities, products, and services on biodiversity | (B) Sustainability report p. 37 | (C) Sustainability report p. 46 |
| X | X | 304-3 | Habitats protected or restored | (B) Sustainability report p. 37 | (C) Sustainability report p. 46 |

### GRI 305: Emissions

| X | X | 305-1 | Direct greenhouse gas (GHG) emissions (Scope 1) | (B) Sustainability report p. 37 | (C) Sustainability report p. 46 |
| X | X | 305-2 | Energy indirect greenhouse gas (GHG) emissions (Scope 2) | (B) Sustainability report p. 37 | (C) Sustainability report p. 46 |
| X | X | 305-3 | Other indirect greenhouse gas (GHG) emissions (Scope 3) | (B) Sustainability report p. 37 | (C) Sustainability report p. 46 |

### GRI 306: Effluents and waste

| X | X | 306-2 | Waste by type and disposal method | (B) Sustainability report p. 37 | (C) Sustainability report p. 46 |

### GRI 307: Environmental compliance

| X | X | 307-1 | Non-compliance with environmental laws and regulations | The organisation has not identified any significant non-compliance with environmental laws and regulations |

### GRI 308: Supplier Environmental Assessment

| X | X | 308-1 | New suppliers that were screened using environmental criteria | (B) Sustainability report p. 37 | (C) Sustainability report p. 46 |
| X | X | 308-2 | Significant actual and potential negative environmental impacts in the supply chain and actions taken | (B) Sustainability report p. 37 | (C) Sustainability report p. 46 |

### GRI 401: Employment

| X | X | 401-1 | Total number and rates of new employee hires and employee turnover | (B) Sustainability report p. 37 | (C) Sustainability report p. 46 |
| X | X | 401-2 | Benefits provided to full-time employees that are not provided to temporary or part-time employees | There are no differences between the benefits provided to full-time and part-time employees. |
| X | X | 401-3 | Parental leave | (B) Sustainability report p. 37 | (C) Sustainability report p. 46 |

### GRI 402: Labour/Management Relations (MA)

| X | X | 402-1 | Average hours of training per year per employee | (B) Sustainability report p. 37 | (C) Sustainability report p. 46 |

### GRI 403: Occupational Health and Safety

| X | X | 403-1 | Occupational health and safety management system | (B) Sustainability report p. 37 | (C) Sustainability report p. 46 |

### GRI 404: Training and Education

| X | X | 404-1 | Average hours of training per year per employee | (B) Sustainability report p. 37 | (C) Sustainability report p. 46 |

### GRI 405: Diversity and Equal Opportunity

| X | X | 405-1 | Diversity of governance bodies and employees | (B) Sustainability report p. 37 | (C) Sustainability report p. 46 |
| X | X | 405-2 | Rate of basic salary and remuneration of women to men | (B) Sustainability report p. 37 | (C) Sustainability report p. 46 |

### GRI 406: Non-Discrimination

| X | X | 406-1 | Total number of incidents of discrimination and corrective actions taken | The organisation has not identified any incidents of discrimination during the reporting period |

### GRI 413: Local Communities

| X | X | 413-1 | Operations with local community engagement, impact assessments, and development programmes | (B) Sustainability report p. 37 | (C) Sustainability report p. 46 |

### GRI 414: Supplier Social Assessment

| X | X | 414-1 | New suppliers that were screened using social criteria | (B) Sustainability report p. 37 | (C) Sustainability report p. 46 |

### GRI 416: Customer Health and Safety

| X | X | 416-1 | Assessment of the health and safety impacts of products and services categories | (B) Sustainability report p. 37 | (C) Sustainability report p. 46 |
| X | X | 416-2 | Incidents of non-compliance concerning the health and safety impacts of products and services | (B) Sustainability report p. 37 | (C) Sustainability report p. 46 |

### GRI 417: Marketing and Labelling

| X | X | 417-1 | Monetary value of significant fines for non-compliance with laws and regulations in the social and economic area | (B) Sustainability report p. 37 | (C) Sustainability report p. 46 |

### GRI 419: Socio-economic Compliance

| X | X | 419-1 | Monetary value of significant fines for non-compliance with laws and regulations in the social and economic area | (B) Sustainability report p. 37 | (C) Sustainability report p. 46 |
## C4 - Electric Utilities Specific (EUS)

### Lines & losses & quality of service

<table>
<thead>
<tr>
<th>X</th>
<th>X</th>
<th>EU4</th>
<th>Length of above and underground transmission and distribution lines by regulatory regime</th>
</tr>
</thead>
<tbody>
<tr>
<td>X</td>
<td>X</td>
<td>EU52</td>
<td>Transmission and distribution losses as a percentage of total energy</td>
</tr>
</tbody>
</table>

### Demand management approach

<table>
<thead>
<tr>
<th>X</th>
<th>DMA</th>
<th>Demand-side management programmes including residential, commercial, institutional and industrial programmes</th>
</tr>
</thead>
<tbody>
<tr>
<td>X</td>
<td>DMA</td>
<td>Disaster / Emergency Planning and Response</td>
</tr>
</tbody>
</table>

### Biodiversity

| X | EN12 | Description of significant impacts of activities, products, and services on biodiversity in protected areas and areas of high biodiversity value outside protected area |

### Health and safety & Human resources

<table>
<thead>
<tr>
<th>X</th>
<th>LA6</th>
<th>Type of injury and rates of injury, occupational diseases, lost days and absenteeism, and total number of work related fatalities, by region and gender</th>
</tr>
</thead>
<tbody>
<tr>
<td>X</td>
<td>EUS</td>
<td>Percentage of employees eligible to retire in the next 5 and 10 years broken down by job category and by region</td>
</tr>
</tbody>
</table>
Reporting parameters

Registered office
This report is limited to Elia System Operator and Elia Asset, which operate as a single economic entity under the names Elia and 50Hz Transmission.

The registered office of Elia System Operator and Elia Asset is located at Boulevard de l’Empereur 20 1000 Brussels, Belgium

The registered office of 50Hz Transmission GmbH is established at Heidestraße 2 10557 Berlin, Germany

The registered office of Eurogrid International is located at Rue Joseph Stevens, 7 1000 Brussels, Belgium

The registered office of Elia Grid International is located at Rue Joseph Stevens, 7 1000 Brussels, Belgium

Reporting period
This annual report covers the period from 1 January 2018 to 31 December 2018.

Contact
Group Communications and Reputation
Marleen Vanhecke
T +32 486 49 01 09
Boulevard de l’Empereur 20
1000 Brussels
info@elia.be

Headquarters Elia Group
Boulevard de l’Empereur 20,
B-1000 Brussels
T +32 2 546 70 11
F +32 2 546 70 10
info@elia.be

Heidestraße 2
10557 Berlin
T +49 30 3150 0
F +49 30 3150 2199
info@50hertz.com

Concept and editorial staff
Elia Group Communication & Reputation

Graphic design
www.chriscom.be

Editor
Pascale Fonck
Ce document est également disponible en français.
Dit document is ook beschikbaar in het Nederlands.

We would like to thank everyone who contributed to this annual report.
Employees of 50Hertz at the foot of the offshore transformer station “Viking” (Wikinger)

After three years of construction, the submarine cables between the Viking offshore wind farm (Iberdrola) north of the island of Rügen and the connection point to the 50Hertz grid in Lubmin have been laid. For the first time in Germany, 220 kV AC technology (alternating current) is used for offshore grid connection. This makes higher power transmission possible.